



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte  
Ospidéal Naomh Lómáin Baile Phámar Baile Átha Cliath 20.

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2<sup>nd</sup> March 2021

Deputy Jennifer Carroll MacNeill,  
Dail Eireann,  
Dublin 2.

**PQ Number: 8319/21**

**To ask the Minister for Health the status of the programme metrics and evaluation of the specialist perinatal mental health services; if they use the patient outcomes and experience tool measures; if he will provide information on service user engagement; and if he will make a statement on the matter.**

Dear Deputy Carroll MacNeill,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Programme metrics and evaluation: activity and clinical data cannot currently be collected as there is no specific IT system available to capture patient data over time, including no unique patient identifier. The Programme has recognised this and is working with mental health operations and other clinical programmes to develop such a system.

The Specialist Perinatal Mental Health Service (SPMHS) has looked at patient user feedback in hub sites, for example, the UMHL SPMHS held a “whose shoes” event for patients past and present to gather feedback. More recently the themes which emerged were presented through a play first seen at the UHL Perinatal Mental Health Conference in 2019 and a video based on this play with additional GP, Psychiatry and MH Midwife input has recently been made and its planned launch is 6<sup>th</sup> May, World Maternal Mental Health Day. The SPMHS GUH is also working on a study on patient attitudes which has not been published yet.

The Programme is also linking with Clinical Design and Innovation to develop a Your Voice Matters feedback form specifically for the SPMHS. Themes from the POEM will be incorporated into this project.

On the 5<sup>th</sup> of May, 2019 the service launched a series of patient information leaflets, these are available on the SPMHS [web page](#) and hardcopies of these are now available to patients and service providers through [www.healthpromotion.ie](http://www.healthpromotion.ie).

I trust this information is of assistance to you but should you have any further queries please contact me.

Yours sincerely,



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A handwritten signature in black ink that reads "Amir Niazi".

Dr Amir Niazi  
National Clinical Advisor & Group Lead for Mental Health  
Clinical Design and Innovation  
Health Service Executive

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