



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Áth Cliath D24 XNP2.
Fón 01 4631624/6.
Riomhphost: director.nas@hse.ie

Office of the Director of the National Ambulance Service,
National Ambulance Service,
Rivers Building,
Tallaght Cross,
Tallaght,
Dublin D24 XNP2.
Telephone: 01 4631624/6.
Email: director.nas@hse.ie

Ms. Marian Harkin TD,
Dáil Éireann,
Leinster House,
Dublin 2.

27th January 2021.

Re: PQ1077/21. To ask the Minister for Health the breakdown of ambulance response times from time of call to arrival on scene in each of the years 2018 to 2020, by county in tabular form; and if he will make a statement on the matter.

Dear Deputy Harkin,

The National Ambulance Service has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for a response.

The National Ambulance Service reports on the average response times for 'Category 1' calls by division and region. 'Category 1' refers to a life-threatening conditions requiring immediate intervention and/or resuscitation. For example, cardiac or respiratory arrest; airway obstruction; ineffective breathing; and unconscious patient with abnormal or noisy breathing etc.

- The North Leinster Division is composed of the following regions:
 - East counties are; Dublin, Kildare, Meath and Wicklow.
 - Midlands counties are; Laois, Longford, Offaly and Westmeath.
 - North East counties are; Cavan, Louth and Monaghan.
- The West Division is composed of the following regions:
 - Mid-West counties are; Clare, Limerick and Tipperary (North).
 - North West counties are; Donegal, Leitrim and Sligo.
 - West counties are; Galway, Mayo and Roscommon.
- The South Division is composed of the following regions:
 - South East counties are; Carlow, Kilkenny, Tipperary (South), Waterford and Wexford.
 - Southern counties are; Cork and Kerry.

The 2020 December average response time is in the process of being finalised.

I trust this information is of assistance to you and should you require additional information please do not hesitate to contact me.

Yours sincerely,

Pauline McDonagh - Senior Executive Officer.



**Category 1 Calls -
Average Response Times
(hh:mm)**

2018

EAST	00:15
MIDLANDS	00:19
MID-WEST	00:16
NORTH EAST	00:19
NORTH WEST	00:18
SOUTH EAST	00:21
SOUTHERN	00:18
WEST	00:20

2019

EAST	00:15
MIDLANDS	00:19
MID-WEST	00:16
NORTH EAST	00:18
NORTH WEST	00:18
SOUTH EAST	00:21
SOUTHERN	00:18
WEST	00:19

2020 - Jan to Nov

EAST	00:16
MIDLANDS	00:20
MID-WEST	00:17
NORTH EAST	00:18
NORTH WEST	00:17
SOUTH EAST	00:22
SOUTHERN	00:20
WEST	00:20