



Feidhmeannas Seirbhíse Sláinte
Health Service Executive

Office of the Chief Information Officer
delivering eHealth Ireland,
Dr. Steevens' Hospital
Steevens' Lane
Dublin 8

Ph: 01 635 2732
Fax: 01 635 2740

1st February 2021

Ms. Róisín Shortall TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 4930/21.

“To ask the Minister for Health if the preferred bidder was awarded the contract to supply the information technology system for the vaccination programme; the criteria used in the bidding process; the scoring differences between the preferred bidder and the awardee; the reason behind any decision taken to award the contract to a company other than the preferred bidder; and if he will make a statement on the matter.”

Dear Deputy Shortall,

The preferred bidder was awarded the contract to supply the information technology system for the vaccination programme. The criteria used in the bidding process covered the following headings:

- Functionality (80%) which included the issue of a pack that stated our system requirements and scope. The systems were then evaluated at interactive demonstrations attended by over 40 multi-disciplinary evaluators. This was followed up with marking of a ‘trial run’ of the systems in a live demo environment.
- Technical Architecture (7%)
- IT Application design and integration (7%)
- Professional Services (6%)
- An independent evaluation of each vendor’s costing proposals was also considered.

The preferred bidder was the Salesforce system in partnership with IBM. The system is live across all vaccination sites and is continually being developed to support the evolving need of the COVID Vaccination programme.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,



Fran Thompson,
Interim Chief Information Officer, OoCIO, HSE.