



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
 An tSeirbhís Náisiúnta Otharcharranna,
 Áras na hAbhann,
 Crosbhóthar Thamhlachta,
 Tamhlacht,
 Baile Áth Cliath D24 XNP2
 Fón 01 4631624/6.
 Ríomhphost: director.nas@hse.ie

Office of the Director of the National Ambulance Service,
 National Ambulance Service,
 Rivers Building,
 Tallaght Cross,
 Tallaght,
 Dublin D24 XNP2
 Telephone: 01 4631624/6.
 Email: director.nas@hse.ie

Ref: MD/SD/PQ/210319

19th March 2021

Deputy John Lahart,
 Dáil Éireann
 Leinster House

Re: PQ12434/21

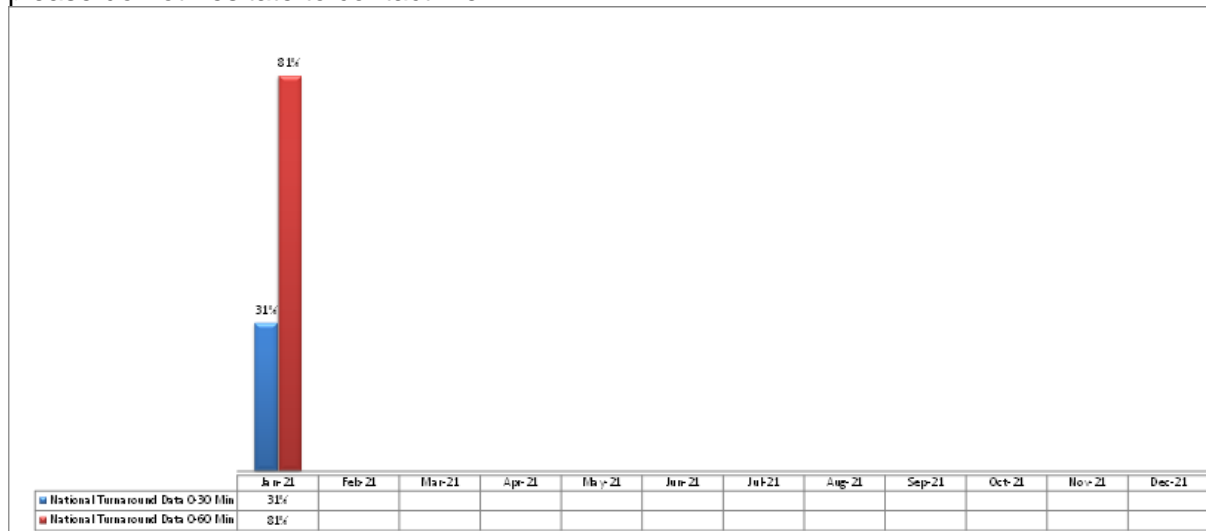
To ask the Minister for Health the number of ambulance attendances at each emergency department nationwide in January 2021; the number of such ambulances that waited longer than of 20 minutes to hand over patients, get their trolleys back and return to responding to calls; the number that waited longer than 40, 60, 90,120 and more than 180 minutes for same in tabular form - John Lahart. -John Lahart

Dear Deputy Lahart,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

As such, please see below the statistics for January 2021 for AS1 and AS2 category calls.

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.





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National Ambulance Service Turnaround Times - HSE & DFB

ALL HOSPITALS

January

2021

Total AS1 & AS2 Ambulance Calls to Hospitals, Time calculated from arrival at Hospital until Clear	%	Total No of Calls	Average Time at Hospital
Cleared at Hospital in 20 Minutes or Less	10.93%	2,408	00:44:24
Cleared at Hospital in 30 Minutes or Less	30.50%	6,720	
Cleared at Hospital in 60 Minutes or Less	81.28%	17,906	
Cleared at Hospital 1 to 2 hours	16.69%	3,676	
Cleared at Hospital 2 to 3 hours	1.45%	319	
Cleared at Hospital 3 to 4 hours	0.38%	83	
Cleared at Hospital 4 to 5 hours	0.15%	34	
Cleared at Hospital 5 to 6 hours	0.03%	6	
Cleared at Hospital 6 to 7 hours	0.02%	4	
At Hospital 7 - 14hours	0.01%	2	Total Time at Hospital
GRAND TOTAL	100.00%	22,030	16300:45

The National Ambulance Service collects "Ambulance Turnaround Times" data from the Computer Aid Dispatch (CAD) systems that electronically records the ambulance arrival time and clear and available time for every Emergency Call (AS1) and Urgent Call (AS2) transported to hospitals with Emergency Departments (ED)/Specialist Units.

The NAS acknowledges that "Ambulance Turnaround Times" data combine the time intervals from ambulance arrival time (through clinical handover in the ED or specialist units) to when the ambulance crew declares the readiness of the ambulance to accept another call (clear available).

The National Emergency Medicine Programme Key Performance Indicator for Ambulance Patient Handover Time relates solely to the time interval from ambulance arrival at the ED/hospital to the time of completion of patient handover in the ED/hospital.

Yours Sincerely,

Sharon Dunne, Executive Assistant
Office of the Director, National Ambulance Service



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service