



Feidhmeannas Seirbhíse Sláinte
Health Service Executive

Office of the Chief Information Officer
delivering eHealth Ireland,
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12th March 2021

Mr. Ruairí Ó Murchú TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 13130/21

“To ask the Minister for Health if technical issues in relation to the Covid-19 vaccine registration portal for health professionals have been raised with his Department; if so, the steps he has taken to correct such issues; and if he will make a statement on the matter.”

Dear Deputy Ó Murchú,

An initial glitch on the system is now fixed on the system and health professionals can register now successfully on the portal.

We have been in contact with a wide number of health professionals and they have confirmed there are no outstanding issues with the portal.

However, if health professionals have any further queries regarding the portal, they can contact HSE Live where a member of the support desk can assist with their query.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

Fran Thompson,
Interim Chief Information Officer, OoCIO, HSE.