



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Áth Cliath D24 XNP2.
Fón 01 4631624/6.
Riomphost: director.nas@hse.ie

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Ms. Catherine Connolly TD,
Dáil Éireann,
Leinster House,
Dublin 2.

9th April 2021.

Refs: PQ14657/21 - To ask the Minister for Health the number of times it has taken an ambulance more than 20, 40, 60, 90 and 120 minutes from time of call to reach patients who made emergency calls in Connemara in each of the years 2018 to 2020 and to date in 2021; the longest ambulance response time logged in Connemara in this period; and if he will make a statement on the matter.
PQ14658/21 - To ask the Minister for Health the number of times it has taken an ambulance more than 20, 40, 60, 90 and 120 minutes from time of call to reach patients who made emergency calls in County Galway in each of the years 2018 to 2020 and to date in 2021; the longest ambulance response time logged in County Galway in this period; and if he will make a statement on the matter.
PQ14659/21 - To ask the Minister for Health the average ambulance response times from time of call to time of arrival in each of the years 2018 to 2020 and to date in 2021 in Connemara, County Galway; and if he will make a statement on the matter.
PQ14660/21 - To ask the Minister for Health the average ambulance response times from time of call to time of arrival in each of the years 2018 to 2020 and to date in 2021 in County Galway; and if he will make a statement on the matter.

Dear Deputy Connolly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for responses.

The National Ambulance Service publishes reports on response times of 18 minutes 59 seconds and the average response times for 'Category 1' calls by division and region. 'Category 1' refers to a life-threatening conditions requiring immediate intervention and/or resuscitation. For example, cardiac or respiratory arrest; airway obstruction; ineffective breathing; and unconscious patient with abnormal breathing etc.



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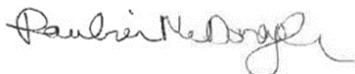
The West Division are comprised of three regions with the West counties encompassing Galway, Mayo and Roscommon.

The average response times for 'Category 1' calls for the West for 2018 was 20 minutes, in 2019 it was 19 minutes, for 2020 it was 20 minutes and the published figures to date for 2021 (January and February) is 22 minutes. The percentage of 'Category 1' calls responded to within 18 minutes 59 seconds for 2018 was 60%, 61% for 2019, 61% for 2020 and for the first two months of 2021 it is 56%.

The Chief Ambulance Office for the Division has a meeting scheduled on 19th April 2021 with the Connemara Ambulance Crisis Group. If there are any reports circulated at that meeting by the National Ambulance Service we will of course furnish you with a copy of same.

I trust this information is of assistance to you and should you require additional information please do not hesitate to contact me.

Yours sincerely,



Pauline McDonagh,
Senior Executive Officer.