



Feidhmeannas Seirbhíse Sláinte  
Health Service Executive

Office of the Chief Information Officer  
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20<sup>th</sup> April 2021

Ms. Róisín Shortall TD  
Dáil Eireann  
Leinster House  
Dublin 2

Re: PQ ref 15831/21

***“To ask the Minister for Health if the IT system for the vaccination roll-out currently has the capability to issue appointments for vaccines; and if he will make a statement on the matter.”***

Dear Deputy Shortall,

CoVax System, which is the IT system for the vaccination programme, has the capability to issue appointments for vaccinations. People can utilise the portal or HSE live to register interest in receiving the vaccine. The HSE will then schedule an appointment and text them with their appointment details. We are also bringing in two-way texting, to enable the citizen to advise the HSE that they wish to cancel their appointment and the system will automatically send them a new appointment.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

A handwritten signature in blue ink that reads 'Fran Thompson'.

Fran Thompson,  
Interim Chief Information Officer, OoCIO, HSE.