



Feidhmeannas Seirbhíse Sláinte
Health Service Executive

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26th March 2021

Mr. Jim O'Callaghan TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 16104/21

“To ask the Minister for Health the data recording systems operated by the State in order to record all relevant personal data arising from the Covid-19 vaccination programme.”

Dear Deputy O'Callaghan,

The HSE undertook a rapid procurement process utilising the provisions of EU Directive (2014) Article 32.2. (c) at a time of extreme urgency to acquire and sustain a vaccine rollout process, the normal procurement related pre-qualification processes could not be applied. A specification of requirements was being developed for a national immunisation system and this was the basis of the selection criteria.

IBM were successful in this procurement for the supply of a Covid Vaccine system. They are utilising and configuring the Salesforce system to meet the needs of the HSE.

The IBM system is configured to deliver the following functions:

Function
Pre Vaccine – Healthcare worker portal and a Citizen Registration Portal Scheduling Integration with the IHI register, the Eircode database and the HSE service directory
Vaccine Administrating – Validation of citizen Identity, Clinical Workflow, recording vaccine, recording any adverse reactions, scheduling follow-up vaccine appointments and the production of a vaccine certificate

Reporting and Monitoring – Reporting and management of data, Adverse reaction tracking.

The system will also integrate the vaccinations which are delivered in GP surgeries via the Healthlink system. The system is operational in all the Covid-19 vaccination centres, acute hospitals, long stay homes and a number of pop up vaccination centres as required.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,



Fran Thompson,
Interim Chief Information Officer, OoCIO, HSE.