



Office of the Workstream Lead, Vaccination Process & Workforce.
Tel: (045) 988 363
Address: Oak House, Millennium Park, Naas, Kildare, W91KDC2

Oifig Cheannasaí an tSrutha Oibre, Próiseas Vacsaínithe & Lucht Saothair
Teil: (045) 988 363
Teach Darach, Páirc na Mílaoise, Nás, Cill Dara, W91KDC2

22nd July, 2021

Deputy Nash,
Kildare Street,
Dáil Eireann,
Dublin 2

Re: PQ 23682/21

– “To ask the Minister for Health his plans to reallocate appointments to those who have missed their scheduled vaccine appointment slot; the process for allocating new appointments to persons who have fallen between two vaccination cohorts between the time of registration and the time of allocating an appointment and if he will make a statement on the matter.

We have been contacted by constituents who were for example 69 when they registered, but had turned 70 by the time appointments were allocated. In short, they were not offered a slot in either category due to this administrative anomaly”

Dear Deputy Nash,

The Health Service Executive (HSE) has been requested to reply directly to your above Parliamentary Questions which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

I apologise for the delay in responding to your queries. Generally, individuals are offered a new appointment automatically if they miss up to two appointments. If they have missed more than three consecutive appointments, they must call HSE Live at 1800 700 700. Otherwise, appointments will not be automatically scheduled from then on. This is reduce the risk of vaccines expiring and to ensure full capacity at vaccine sites.

Those who have turned 70 since registering are also being accommodated at mass vaccination sites. As the vaccination sites move to each successive age cohort, we take the next age as a minimum and schedule all of those in that group and above. For example, as we have moved into the 25 – 29 age cohort, we select those in that cohort, and all other (older) age groups for scheduling (ie those 30+). In this way, we continue to prioritise any waiting older people, and seek to avoid anomalies resulting from birthdays falling between cohorts.

I trust this is of assistance.

Yours sincerely,

David Walsh



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