



Feidhmeannas Seirbhíse Sláinte
Health Service Executive

Office of the Chief Information Officer
delivering eHealth Ireland,
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12th July 2021

Mr. Mark Ward TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 24039/21

“To ask the Minister for Health the estimated cost of creating an IT dual diagnosis care plan system; and if he will make a statement on the matter.”

Dear Deputy Ward,

The development of an ICT solution in the HSE would normally be led in this case, by Mental Health and ICT would provide supporting technologies. The normal methodology in public service ICT solutions would be that a business case would be created which would outline, the scope of the project, functionality requirements, the governance, the team structure and the cost. At this stage, the business case has not been considered, therefore I am not in a position to estimate the cost of a system of this nature.

The size and scale of the costs are dependant on a number of factors including but not limited to, size and complexity of the system, whether an external procurement is required for the system and implementation partner, the number of users that will utilize the solution and the requirements to integrate data onto other systems in the Health Service. The development of a business case, will normally be undertaken with the relevant service and can take a number of months to complete.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,



Fran Thompson,
Interim Chief Information Officer, OoCIO, HSE.