

25th June 2021

Pa Daly T.D.,
Dáil Éireann,
Dublin 2

PQ ref 24620/21

"To ask the Minister for Health the level of service to be provided by SouthDoc, Listowel, County Kerry upon its reopening; the persons who will be eligible for the service; and the proposed hours of operation."

Dear Deputy Daly,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

The SouthDoc out of hours service at the Listowel treatment centre has been curtailed since the outset of the Covid pandemic. Following ongoing discussions the HSE has been informed by the Board of SouthDoc of the following update in relation to the provision of services at Listowel treatment centre:

From July 5, 2021 Listowel related calls will be processed through the Listowel Treatment Centre where they will be clinically assessed by an onsite doctor for each out of hours session seven days a week. The type and nature of treatment will be decided in the normal way based on the clinical needs of each patient. The weekend service in Listowel will be as follows:

Saturday	09.00-17.00
Sunday	09.00-13.00

Until the above changes come into effect, the model of service delivery will remain as it currently stands with patients being seen on a scheduled appointment basis in Listowel.

The Board of SouthDoc will continue to monitor the demand for the service and should there be an increase in the patients accessing the service they may review the above to ensure the appropriate service is available.

The HSE welcomes this restoration of service and the provision of an onsite doctor in Listowel to triage and decide on the requirements of the public seeking service in the geographic area concerned.

If I can be of any further assistance please do not hesitate to contact me.

Yours sincerely,



Priscilla Lynch
Head of Service - Primary Care,
Cork Kerry Community Healthcare