



Office of Head of Service Health & Wellbeing
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16/11/2021

Deputy Emer Higgins T.D.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 52702/21

“To ask the Minister for Health if his attention has been drawn to delays in obtaining an appointment with the HSE civil registration service for the purpose of acquiring a marriage licence; and if he will make a statement on the matter.”

Dear Deputy Higgins,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 52702/21), which you submitted to the Minister for Health for response.

The Civil Registration Service have been dealing with at least one thousand five hundred (1500) calls per day across the three offices of the service.

The staff of the Civil Registration Service are continuing to work through the backlog of requests which was caused by the HSE cyber-attack and have scheduled overtime to address the backlog of requests for certificates of life events.

I trust this information is of assistance to you.

Yours sincerely,

A handwritten signature in black ink that reads "Mary P. FitzPatrick".

Mary P. FitzPatrick

General Manager, Health and Wellbeing