



Primary Care Reimbursement Service  
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Tel: 01- 8647100

Mick Barry, T.D.  
Dáil Éireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

11<sup>th</sup> November 2021

PQ: 53270/21

***To ask the Minister for Health if he will report on the length of delays caused in the processing of medical cards; the measures taken to eliminate the delays; if he will consider allowing those with expired cards to continue to use them pending the processing of their application; and if he will make a statement on the matter. -Mick Barry***

Dear Deputy Barry,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question (Reference 53270/21), which you submitted to the Minister for Health for response.

All key performance indicators and timelines around processing applications are currently being met, I can confirm there are no delays in processing Medical Card applications. Fully completed new applications are processed within a 15 *working* day turnaround. It should be noted that those who are subject to an eligibility review continue to hold eligibility until the application assessment is finalised

Yours sincerely,

Suzanne Doyle  
Primary Care Eligibility & Reimbursement Service