



An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Áth Cliath D24 XNP2
Fón 01 4631624/6.
Riomhphost: director.nas@hse.ie

National Ambulance Service,
Rivers Building,
Tallaght Cross,
Tallaght,
Dublin D24 XNP2
Telephone: 01 4631624/6.
Email: director.nas@hse.ie

Ref: SD/PQ/211129

29 November 2021

Deputy Neale Richmond
Dáil Éireann
Leinster House
Dublin 2

PQ55352/21

To ask the Minister for Health the number of assaults that were recorded on paramedics each year from 2015 to date in 2021; and if he will make a statement on the matter - Neale Richmond

Dear Deputy Richmond,

The Health Service Executive (HSE) / National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Ensuring the safety of employees and service users is a priority concern for the HSE/NAS. In this context there is an emphasis on training and equipping the workforce effectively with skills on risk identification and the management of violence and aggression.

Our clinicians treat people with care and compassion and should not be placed in a position that they fear for their safety whilst carrying out their duties. Attacks on our staff, both verbal or physical are unacceptable and our managers support all staff in making reports to An Garda Síochána.

I hope the information outlined in the table below is helpful.

Yours sincerely

Ciarán McCullagh
National Quality & Patient Safety Manager
National Ambulance Service





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	2015	2016	2017	2018	2019	2020	2021 (Year to Date)
Direct Physical Assault	10	27	40	26	38	22	15
Intimidation/Threat						10	15
Non-Compliant/Obstructive/Rude						2	2
Physical Harassment						6	8
Sexual Harassment						3*	1
Verbal Assault	6	7	13	8	21	15	1
Verbal Harassment						9	11

* relates to service user self-exposure with suggestive comments