



General Manager's Office  
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15<sup>th</sup> November 2021

Mr Matt Shanahan TD  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

**PQ 55573 - To ask the Minister for Health the reason adults attending UHW from Waterford, South Kilkenny, South Tipperary and Wexford for type 1 diabetes care have not got access to a diabetic nurse specialist since 4 October 2021 and are being told via answer phone message to contact their general practitioner or accident and emergency; and if he will make a statement on the matter.**

Dear Deputy Shanahan

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

I can advise that a staff member from our Diabetes Clinic is currently on unexpected leave, pending return to work. A voicemail service has been established for the purpose of providing an additional source of information for access to care via GP/Emergency Department for patients. As an interim plan, a CNM1 was redeployed to support this service from 25<sup>th</sup> October 2021, and remains in place.

Yours sincerely,

Grace Rothwell  
General Manager  
University Hospital Waterford  
Kilcreene Regional Orthopaedic Hospital