



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Oifig an Príomhoifigeach, Eagraíocht  
Cúram Sláinte Pobail, Lár Tíre, An Lú,  
An Mhí Feidhmeannacht na Seirbhíse  
Sláinte, Oifig Cheantair, Bóthar  
Ardáin, An Tulach Mhór, Co. Uíbh  
Fhailí.

☎: **057 9359787**

✉: [CHO8@hse.ie](mailto:CHO8@hse.ie)

Office of the Chief Officer,  
Midlands Louth Meath  
Community Health  
Organisation, Health  
Service Executive, Area  
Office, Arden Road,  
Tullamore, Co. Offaly

☎: **057 9359787**

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2<sup>nd</sup> December, 2021

Mr Sorca Clarke T.D.,  
Dáil Éireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

**Re: Parliamentary Question – 56717/21**

**To ask the Minister for Health the number of complaints made to the Your Service Your Say that relate to psychology services in counties Longford and Westmeath in each of the years 2018 to 2020 and to date in 2021. -Sorca Clarke**

Dear Deputy Clarke

The Health Service Executive has been requested to reply to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and I outline the position as follows.

In Longford Westmeath psychology services the totals relating to Psychology services as per Complaints Management System (CMS) database, at 01.12.21 are as follows:

Total of 15 complaints made referring specifically to “Psychology”, all categorised under Complaint Type: **Access- Accessibility/Resources.**

<b>Complaint Totals under Your Service Your Say</b>	<b>County</b>	
<b>Date Complaint Received</b>	<b>Longford</b>	<b>Westmeath</b>
2018	0	1
2019	0	3
2020	0	0
2021	7	4
<b>Grand Total</b>	<b>7</b>	<b>8</b>

I trust the above is in order but please do not hesitate to contact me should you have any further queries in this regard.

Yours sincerely,

Des O'Flynn  
Chief Officer  
Midlands Louth Meath Community Health Organisation