



10th December 2021

Deputy Seán Sherlock,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 58209/21 – Revised Response

“To ask the Minister for Health if he will provide a list of the current average waiting times to obtain a first-time birth certificate for of a child in each county in tabular form; and if he will make a statement on the matter.”

- Seán Sherlock

Dear Deputy Sherlock,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 58209/21) which you submitted to the Minister for Health for response.

I refer to the above PQ and my response dated 9th of December 2021 which issued to you in error. Please disregard my previous letter, I have made a small correction to my response below.

I have checked with relevant colleagues across CHO areas. Please find attached **revised Appendix 1** which contains the requested information.

I trust this information is of assistance to you.

Yours sincerely,

Maeve Raeside
General Manager Primary Care
National Community Operations

Revised - Appendix 1

LHO Area	The current average waiting times to obtain a first-time birth certificate for a child.	Date of information collated
CHO 1		
Donegal	Birth notification from hospital within week of birth. Registration of birth within a few days of parent contacting for registration appointment. Birth certificate printed on registration – no backlogs currently.	26/11/2021
Sligo	Birth notification from hospital within week of birth. Registration of birth within a few days of parent contacting for registration appointment. Birth certificate printed on registration – no backlogs currently.	
Leitrim	Birth notification from hospital within week of birth. Registration of birth within a few days of parent contacting for registration appointment. Birth certificate printed on registration – no backlogs currently.	
CHO 2		
Galway	Pending receipt of birth notification from the Maternity Units - average waiting time to register a birth occurring at UHG and Portiuncula is less than 1 week. Walk-in registration service available.	26/11/2021
Mayo	Pending receipt of birth notification from the Maternity Unit - average waiting time to register a birth occurring at Mayo UH is 3 weeks. Walk-in registration service available.	
Roscommon	No Maternity Hospital – waiting time is dependent upon receipt of birth notification from the Maternity Units in neighbouring counties. Walk-in registration service available.	
CHO 3		
Limerick	1 to 2 weeks following receipt of notification from acute/maternity hospitals to the Civil Registration Service.	29/11/2021
Clare		
North Tipperary		
CHO 4		
Kerry	Certificates are usually issued at time of registration should the parent wish to purchase or the certificate can be posted to the parent should that be required. There are registration appointments available in CHO 4 in 5 working days from today. This might fluctuate slightly depending on the number of births in a given week. Registrations are also provided in CUHM 5 days per week when possible. The Registration service is a demand led service and is dependent upon the parent/s or informants presenting with the required documentation to complete a registration before a certificate can be issued. Some birth registrations require statutory declarations to be completed (e.g. use a surname name different from the parents) or to have documentation sent for clearance (e.g. Non Irish divorce clearance) prior to completing the birth registration.	02/12/2021
North Cork		
North Lee		
South Lee		
West Cork		

CHO 5		
Carlow Kilkenny	There are no delays in issuing birth certificates in the CHO 5 area. Service users have the option to attend the walk-in services or attend by appointment. Once all the documentation is in order, the certificate is issued to the parent(s) as soon as the registration process is completed.	29/11/2021
South Tipperary		
Waterford		
Wexford		
CHO 6		
Dublin	6 weeks.	07/12/2021
Kildare	The Civil Registration Service in the Eastern Region is experiencing operational issues currently and is working hard to rectify these issue as soon as possible. There are a number of factors that have unfortunately come together to adversely affect civil registration services in the Eastern Registration Area leading to backlogs and increased processing times. These include service changes resulting from COVID-19 emergency legislation, staffing levels, COVID-19 infection control measures limiting office space available for staff and the disruption caused to the online system due to the cyber-attack on the HSE in May 2021.	
Wicklow		
Civil Registration staff continue to make every effort to address the impact on services and reduce waiting times. Additional staff are being recruited and the phone system is being reconfigured to ensure that all calls from the Public will be answered in a timely manner.		
CHO 8		
Meath - Navan	CRS Office Open for walk-in's. No delays. Registrations are dependent on receipt of Birth Notifications from OLOL & Cavan Maternity Units.	24/11/2021
Louth	Service by appointment. No delays – appointments available. Registrations are dependent on receipt of Birth Notifications from OLOL & Cavan Maternity Units.	
Cavan	Service by appointment. No delays – appointments available. Registrations are dependent on receipt of Birth Notifications from OLOL & Cavan Maternity Units.	
Monaghan	CRS Office Open for walk-in's. No delays Note: Registrations are dependent on receipt of Birth Notifications from OLOL & Cavan Maternity Units.	