



Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

Office of the Head of Primary Care  
South East Community Healthcare  
HSE Offices, Lacken  
Dublin Road  
Kilkenny

Telephone +353 56 7784100

2<sup>nd</sup> December 2021

Mr. Martin Browne TD  
Dáil Éireann  
Leinster House  
Dublin 2

**PQ 58242/21**

**To ask the Minister for Health the number of services and locations for Caredoc that were operational across CHO5 in each of the years 2017 to 2020 and to date in 2021, in tabular form.**

Dear Deputy Browne,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which was submitted to the Minister for Health for response.

*I have reviewed the matter and the following outlines the current position.*

Caredoc provides urgent General Practitioner services to patients of participating practices outside normal surgery hours in counties Carlow, Kilkenny, South Tipperary, Waterford and Wexford.

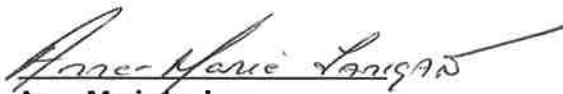
Locations of Caredoc Treatment Centres	Dates	Services Provided by Caredoc
Carlow Town	2017-2021	<ul style="list-style-type: none"> <li>• GMS patients in the region registered with member doctors</li> <li>• GMS patients temporarily visiting the area</li> <li>• Patients with an entitlement under EU Regulations</li> <li>• Private patients of participating General Practitioners (subject to local charges)</li> </ul>
Cashel		
Clonmel		
Dungarvan		
Enniscorthy		
Gorey		
Kilkenny City		
New Ross		
Tipperary Town		
Waterford City		
Wexford Town		

Caredoc's GP Out-of-Hours service operates on weekdays from 6pm until 8am the following morning and at the weekend from 6pm on Friday evening until 8am on a Monday morning (approximately 120 hours every week). Cover is also provided for bank holidays.

The CareDoc Call Centre and administrative offices are based at St. Dymphna's Hospital, Carlow with outlying centres in Wicklow, Wexford, Waterford, and Cashel.

I trust this information is of assistance to you. Should you have any further queries please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Anna Marie Lanigan', with a long horizontal flourish extending to the right.

**Anna Marie Lanigan**  
**Head of Service-Primary Care/Assistant National Director**  
**South East Community Healthcare**