



Feidhmeannas Seirbhíse Sláinte
Health Service Executive

Office of the Chief Information Officer
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15th October 2021

Ms. Neasa Hourigan TD
Dáil Eireann
Leinster House
Dublin 2

Re: PQ ref 47465/21

"To ask the Minister for Health his plans to modernise and integrate the IT infrastructure in his Department and the HSE; and if he will make a statement on the matter."

Dear Deputy Hourigan,

The following response is with respect to **HSE**, which for point of clarification does **not include the Department of Health** as articulated in the question.

The HSE strategy is to embed Cloud within the standard IT delivery model, with the end state recognized to be a hybrid of Cloud and On-premise technology solutions. This strategy is progressing at pace with the completion of an initial Cloud Procurement Framework and the implementation of some critical services on Cloud, several of which were driven by exigent Covid requirements. The HSE continues to build/enhance foundational elements of the Cloud Operating Model across our people, processes, and technology.

In parallel, the HSE continues to modernise the on premise foundational infrastructure required to deliver on the HSE strategy, addressing capacity, security and manageability. A key element of this modernisation is the integration of on premise and cloud services, enabling secure and performant connectivity, flexible service migration and standardised technology management frameworks.

Given the scale and complexity of the HSE and the nature of services provided, this modernisation programme is multi annual effort, in reality this is a continual process given the changes in IT infrastructure that continually take place.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,



Fran Thompson,
Interim Chief Information Officer, OoCIO, HSE.