

Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte, Ospidéal Naomh Lómáin. Baile Phámar, Baile Átha Cliath 20. Tel: (01) 6207304 R: jim.ryan1@hse.ie

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Deputy Noel Grealish, Dail Eireann, Dublin 2.

19<sup>th</sup> October 2021

## PQ Number: 47647/21

PQ Question: To ask the Minister for Health the current average waiting times for new referrals to be seen by the child and adolescent mental health services in Galway and nationally; the number of appointments that are currently held face-to-face or by other means of contact such as phone or online in Galway and nationally; and if he will make a statement on the matter - Noel Grealish

Dear Deputy Grealish,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

## **Community CAMHS**

As a result of the recent cyber- attack on HSE systems, a number of HSE locations have been unable to collate / upload activity data. Therefore the latest set of full data, nationally, for the number of children waiting to be seen by CAMHS is from March 2021.

<= 12 > 12 <= 26 >26 <=39 >39 <=52 >52 Weeks No weeks No. weeks No weeks No Weeks No Total National Total 2,384 972 668 352 222 170 CHO 1 99 49 24 0 188 16 7 0 0 0 CHO 2 48 41 CHO 3 346 118 72 48 30 78 182 100 96 42 CHO 4 582 162 CHO 5 226 115 64 27 16 4 0 CHO 6 0 0 0 0 0 CHO 7 100 6 10 165 33 16 CHO 8 570 251 152 91 41 35 CHO 9 259 86 109 46 17 1

Table 1 - Waiting list for Community CAMHS at March 2021

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СНО	Service Provider	Referrals Accepted	New / Re-Ref Appt Offered	New/Re- Ref Seen	New/ Re-Ref DNA	% DNA	% offered Appt in 3/12	% seen in 3/12	Wait List	Wait List > 12 mths
CHO 2	North Galway	61	64	64	0	0.0%	100.0%	100.0%	0	0
CHO 2	Roscommon / East Galway	215	178	166	12	6.7%	97.2%	90.4%	23	0
CHO 2	South Galway	177	217	199	18	8.3%	91.2%	83.9%	12	0
CHO 2	West Galway	73	61	60	1	1.6%	86.9%	85.2%	0	0
Total	National	9049	7914	7476	438	5.5%	75.7%	72.1%	2384	170

## In 2021

- 2, 199 referrals were received in March, 1, 539 referrals accepted, 1, 367 CAMHS appointments were offered and 1, 292 new referrals seen. Year to date 5, 317 referrals received which is a 10% increase on March 2020 figures of 4, 828 referrals received
- 94% of urgent referrals to CAMHS teams were responded to within 3 working days (target 90%).
- 94.7% of referrals were offered a first appointment within 12 months
- 5.5% did not attend their appointment, and excluding these, 77.6% were seen within 12 weeks.

Preliminary data for April – August (please be advised that this data is subject to amendment as ICT systems are incrementally restored)

	Service Provider	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Face to Face Consultation Appointments -									
(Online Video or Telephone consultation):									
Total Number of Appointments Attended									
within Month		11,448	13,521	11,704	9,370	4,568	3,528	2,661	2,863
Number of Face to Face Consultation									
Appointments - Clinic: Total Number of									
Appointments Attended within Month		6,754	6,865	10,057	12,135	10,443	10,255	9,318	9,554
Number of Face to Face Consultation									
Appointments - Home: Total Number of									
Appointments Attended within Month		47	41	62	76	104	107	149	107
Number of Face to Face Consultation									
Appointments - Hospital: Total Number of									
Appointments Attended within Month		74	70	107	93	98	89	74	69
Number of Face to Face Consultation									
Appointments - Other: Total Number of									
Appointments Attended within Month		1,086	1,490	1,697	1,378	1,069	1,261	1,118	1,094
Number of Face to Face Consultation									
Appointments - School: Total Number of									
Appointments Attended within Month		16	29	42	161	151	102	6	22



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	1					1		
North Galway	232	269	223	122	118	75	45	52
Roscommon / East								
Galway	220	175	217	187	149	138	116	108
South Galway	74	331	301	332	0	0	0	0
					-	_		-
West Galway	76	108	43	61	60	0	5	55
West Galway	70	100	73	01	00	Ū	5	55
		1				1		
North Galway	33	43	143	236	0	0	0	0
Roscommon / East								
Galway	70	122	206	280	347	356	354	401
South Galway	130	207	234	384	426	464	476	409
West Galway	564	172	391	344	0	0	0	0
North Galway	0	0	0	0	0	0	0	0
North Galway	Ŭ	0	Ŭ	•		Ŭ		
Roscommon / Fast								
-	0	0	0	0	0	0	1	2
Galway	0	0	0	0	0	0	1	2
South Colwov	°	0	14	2	14	17	22	19
Journ Gaiway	°	U	14	5	14	1/	22	19
West Calvery	_	0	0	0	0	0	_	0
west Galway	0	0	U	0	0	0	0	0
North Galway	0	0	0	0	0	0	0	0
Roscommon / East								
Galway	0	0	1	0	1	0	0	0
Galway	-							
Galway		_						
Galway								
	Roscommon / East Galway South Galway West Galway North Galway Roscommon / East Galway West Galway West Galway Roscommon / East Galway South Galway West Galway West Galway	Roscommon / East Galway     220       South Galway     74       West Galway     74       West Galway     76       North Galway     76       North Galway     33       Roscommon / East Galway     70       South Galway     130       West Galway     564       North Galway     0       Roscommon / East Galway     0       South Galway     0       South Galway     0       North Galway     0       South Galway     0       North Galway     0       South Galway     0       North Galway     0       North Galway     0       North Galway     0       North Galway     0	Roscommon / East Galway220175South Galway74331West Galway74331West Galway76108North Galway3343Roscommon / East Galway70122South Galway130207West Galway564172North Galway00Roscommon / East Galway00North Galway00Roscommon / East Galway00North Galway00North 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      Roscommon / East Galway       0       0       0       0       0         North Galway       8       0       14       3         West Galway       0       0       0       0       0         South Galway       0       0       0       0       0         Kest Galway       0       0       0       0       0         West Galway       0       0       0       0	Roscommon / East Galway       220       175       217       187       149         South Galway       74       331       301       332       0         West Galway       76       108       43       61       60         North Galway       76       108       43       61       60         North Galway       76       108       43       61       60         North Galway       76       122       206       280       347         South Galway       130       207       234       384       426         West Galway       130       207       234       384       426         West Galway       564       172       391       344       0         North Galway   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0       14       3       14       17         West Galway       0       0       0       0       0       0       0         South Galway       8       0       14       3       14 <td>Roscommon / East Galway       220       175       217       187       149       138       116         South Galway       74       331       301       332       0       0       0         West Galway       74       331       301       332       0       0       0         West Galway       76       108       43       61       60       0       5         North Galway       33       43       143       236       0       0       0         Roscommon / East Galway       70       122       206       280       347       356       354         South Galway       130       207       234       384       426       464       476         West Galway       0</td>	Roscommon / East Galway       220       175       217       187       149       138       116         South Galway       74       331       301       332       0       0       0         West Galway       74       331       301       332       0       0       0         West Galway       76       108       43       61       60       0       5         North Galway       33       43       143       236       0       0       0         Roscommon / East Galway       70       122       206       280       347       356       354         South Galway       130       207       234       384       426       464       476         West Galway       0

## **Building a Better Health Service**

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Number of Face to Face Consultation									
Appointments - Hospital: Total Number of									
Appointments Attended within Month	West Galway	0	0	15	0	0	0	0	0
Number of Face to Face Consultation									
Appointments - Other: Total Number of									
Appointments Attended within Month	North Galway	281	250	191	119	0	0	0	0
Number of Face to Face Consultation									
Appointments - Other: Total Number of	Roscommon / East								
Appointments Attended within Month	Galway	25	61	47	57	37	31	48	35
Number of Face to Face Consultation									
Appointments - Other: Total Number of									
Appointments Attended within Month	South Galway	0	29	19	15	14	14	29	33
Number of Face to Face Consultation									
Appointments - Other: Total Number of									
Appointments Attended within Month	West Galway	0	33	171	95	0	0	0	0
Number of Face to Face Consultation									
Appointments - School: Total Number of									
Appointments Attended within Month	North Galway	0	0	9	21	0	0	0	0
Number of Face to Face Consultation									
Appointments - School: Total Number of	Roscommon / East								
Appointments Attended within Month	Galway	0	3	2	4	7	8	0	1
Number of Face to Face Consultation									
Appointments - School: Total Number of									
Appointments Attended within Month	South Galway	0	0	1	0	3	8	0	3
Number of Face to Face Consultation									
Appointments - School: Total Number of									
Appointments Attended within Month	West Galway	9	15	3	0	0	0	0	0

I trust this information is of assistance to you. Please do not hesitate to contact me if you have any further queries.

Yours sincerely,

chun Rian

Jim Ryan Assistant National Director - Head of Operations National Mental Health Services