



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte,
Ospidéal Naomh Lómáin,
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Head of Operations,
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Deputy Noel Grealish,
Dail Eireann,
Dublin 2.

19th October 2021

PQ Number: 47647/21

PQ Question: To ask the Minister for Health the current average waiting times for new referrals to be seen by the child and adolescent mental health services in Galway and nationally; the number of appointments that are currently held face-to-face or by other means of contact such as phone or online in Galway and nationally; and if he will make a statement on the matter - Noel Grealish

Dear Deputy Grealish,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Community CAMHS

As a result of the recent cyber- attack on HSE systems, a number of HSE locations have been unable to collate / upload activity data. Therefore the latest set of full data, nationally, for the number of children waiting to be seen by CAMHS is from March 2021.

Table 1 - Waiting list for Community CAMHS at March 2021

	Total	<= 12 weeks No.	> 12 <= 26 weeks No	>26 <=39 weeks No	>39 <=52 Weeks No	>52 Weeks No
National Total	2,384	972	668	352	222	170
CHO 1	188	99	49	24	16	0
CHO 2	48	41	7	0	0	0
CHO 3	346	118	72	48	30	78
CHO 4	582	162	182	100	96	42
CHO 5	226	115	64	27	16	4
CHO 6	0	0	0	0	0	0
CHO 7	165	100	33	16	6	10
CHO 8	570	251	152	91	41	35
CHO 9	259	86	109	46	17	1



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CHO	Service Provider	Referrals Accepted	New / Re-Ref Appt Offered	New/Re-Ref Seen	New/Re-Ref DNA	% DNA	% offered Appt in 3/12	% seen in 3/12	Wait List	Wait List > 12 mths
CHO 2	North Galway	61	64	64	0	0.0%	100.0%	100.0%	0	0
CHO 2	Roscommon / East Galway	215	178	166	12	6.7%	97.2%	90.4%	23	0
CHO 2	South Galway	177	217	199	18	8.3%	91.2%	83.9%	12	0
CHO 2	West Galway	73	61	60	1	1.6%	86.9%	85.2%	0	0
Total	National	9049	7914	7476	438	5.5%	75.7%	72.1%	2384	170

In 2021

- 2, 199 referrals were received in March, 1, 539 referrals accepted, 1, 367 CAMHS appointments were offered and 1, 292 new referrals seen. Year to date 5, 317 referrals received which is a 10% increase on March 2020 figures of 4, 828 referrals received
- 94% of urgent referrals to CAMHS teams were responded to within 3 working days (target 90%).
- 94.7% of referrals were offered a first appointment within 12 months
- 5.5% did not attend their appointment, and excluding these, 77.6% were seen within 12 weeks.

Preliminary data for April – August (please be advised that this data is subject to amendment as ICT systems are incrementally restored)

	Service Provider	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Face to Face Consultation Appointments - (Online Video or Telephone consultation): Total Number of Appointments Attended within Month		11,448	13,521	11,704	9,370	4,568	3,528	2,661	2,863
Number of Face to Face Consultation Appointments - Clinic: Total Number of Appointments Attended within Month		6,754	6,865	10,057	12,135	10,443	10,255	9,318	9,554
Number of Face to Face Consultation Appointments - Home: Total Number of Appointments Attended within Month		47	41	62	76	104	107	149	107
Number of Face to Face Consultation Appointments - Hospital: Total Number of Appointments Attended within Month		74	70	107	93	98	89	74	69
Number of Face to Face Consultation Appointments - Other: Total Number of Appointments Attended within Month		1,086	1,490	1,697	1,378	1,069	1,261	1,118	1,094
Number of Face to Face Consultation Appointments - School: Total Number of Appointments Attended within Month		16	29	42	161	151	102	6	22



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Face to Face Consultation Appointments - (Online Video or Telephone consultation): Total Number of Appointments Attended within Month	North Galway	232	269	223	122	118	75	45	52
Face to Face Consultation Appointments - (Online Video or Telephone consultation): Total Number of Appointments Attended within Month	Roscommon / East Galway	220	175	217	187	149	138	116	108
Face to Face Consultation Appointments - (Online Video or Telephone consultation): Total Number of Appointments Attended within Month	South Galway	74	331	301	332	0	0	0	0
Face to Face Consultation Appointments - (Online Video or Telephone consultation): Total Number of Appointments Attended within Month	West Galway	76	108	43	61	60	0	5	55

Number of Face to Face Consultation Appointments - Clinic: Total Number of Appointments Attended within Month	North Galway	33	43	143	236	0	0	0	0
Number of Face to Face Consultation Appointments - Clinic: Total Number of Appointments Attended within Month	Roscommon / East Galway	70	122	206	280	347	356	354	401
Number of Face to Face Consultation Appointments - Clinic: Total Number of Appointments Attended within Month	South Galway	130	207	234	384	426	464	476	409
Number of Face to Face Consultation Appointments - Clinic: Total Number of Appointments Attended within Month	West Galway	564	172	391	344	0	0	0	0

Number of Face to Face Consultation Appointments - Home: Total Number of Appointments Attended within Month	North Galway	0	0	0	0	0	0	0	0
Number of Face to Face Consultation Appointments - Home: Total Number of Appointments Attended within Month	Roscommon / East Galway	0	0	0	0	0	0	1	2
Number of Face to Face Consultation Appointments - Home: Total Number of Appointments Attended within Month	South Galway	8	0	14	3	14	17	22	19
Number of Face to Face Consultation Appointments - Home: Total Number of Appointments Attended within Month	West Galway	0	0	0	0	0	0	0	0

Number of Face to Face Consultation Appointments - Hospital: Total Number of Appointments Attended within Month	North Galway	0	0	0	0	0	0	0	0
Number of Face to Face Consultation Appointments - Hospital: Total Number of Appointments Attended within Month	Roscommon / East Galway	0	0	1	0	1	0	0	0
Number of Face to Face Consultation Appointments - Hospital: Total Number of Appointments Attended within Month	South Galway	6	1	6	9	6	10	2	6



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Number of Face to Face Consultation Appointments - Other: Total Number of Appointments Attended within Month	North Galway	281	250	191	119	0	0	0	0
Number of Face to Face Consultation Appointments - Other: Total Number of Appointments Attended within Month	Roscommon / East Galway	25	61	47	57	37	31	48	35
Number of Face to Face Consultation Appointments - Other: Total Number of Appointments Attended within Month	South Galway	0	29	19	15	14	14	29	33
Number of Face to Face Consultation Appointments - Other: Total Number of Appointments Attended within Month	West Galway	0	33	171	95	0	0	0	0

Number of Face to Face Consultation Appointments - School: Total Number of Appointments Attended within Month	North Galway	0	0	9	21	0	0	0	0
Number of Face to Face Consultation Appointments - School: Total Number of Appointments Attended within Month	Roscommon / East Galway	0	3	2	4	7	8	0	1
Number of Face to Face Consultation Appointments - School: Total Number of Appointments Attended within Month	South Galway	0	0	1	0	3	8	0	3
Number of Face to Face Consultation Appointments - School: Total Number of Appointments Attended within Month	West Galway	9	15	3	0	0	0	0	0

I trust this information is of assistance to you. Please do not hesitate to contact me if you have any further queries.

Yours sincerely,

Jim Ryan
Assistant National Director - Head of Operations
National Mental Health Services