

Office of Head of Service – Older People's Services

Old Health Centre, Vicar St., Tuam, Co. Galway.
H54H028

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17th November, 2021.

Dara Calleary T.D.
Dáil Éireann
Kildare Street
Dublin 2

Ref: PQ50551/21 – Home Support

Dear Deputy Calleary,

I refer to your query regarding Home Support waiting lists within Community Healthcare West. Please accept my apologies for the delay in responding to you, this was due to an IT issue.

Below is the waiting list data for counties Galway, Mayo and Roscommon.

County	October 2021	June 2020
Galway	0	244
Mayo	0	177
Roscommon	0	2

Although there are no clients on a waiting list for approval, the Home Support Department is currently extremely challenged in sourcing Health Care Support Assistants (HCSAs) for clients approved for Home Support. To address this, the Department are recruiting Health Care Support Assistants.

In addition, the Private Home Care Providers are actively recruiting Health Care Support Assistants/

I trust that this response has clarified the matter that you have raised in this instance.

Yours sincerely,



Shannon Glynn
Head of Service
Older People's Services
Community Healthcare West