



Feidhmeannas Seirbhíse Sláinte  
Health Service Executive

Office of the Chief Information Officer  
delivering eHealth Ireland,  
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2<sup>nd</sup> November 2021

Mr. Aengus Ó Snodaigh TD  
Dáil Éireann  
Leinster House  
Dublin 2

Re: PQ ref 51231/21

***“To ask the Minister for Health the cost to date to the HSE of the Covid tracker app; the average daily numbers checking in their Covid-19 status for each month since it was launched; the number of close contacts identified as a result of the app in each of the past 12 months and if he will make a statement on the matter.”***

Dear Deputy Ó Snodaigh,

1. Total Cost to Date

The total spend on the app to date is €1,471,968.20. This is broken down into €811,227.30 to develop and test the app before its launch on the 7<sup>th</sup> of July, with the remaining €660,740.9 made up of ongoing development, testing, support and maintenance from the 7<sup>th</sup> of July to date.

Offset against the total spend is €150,000 grant funding received from the EU for work on interoperability to allow COVID Tracker to work with other EU members states apps, giving an actual spend to date of €1,321,968.20.

To put this in context the following are media reports of amounts spent elsewhere to April 2021 of this year

- Germany EUR20M + EUR3M per month
- Belgium EUR1M they used the German codebase
- UK £35M
- France no cost on build EUR200k-300k per month
- Norway EUR6M (45M Kroner)
- Denmark EUR2.6M

2. Average Daily Check-Ins per month

Month	Average Daily Check-Ins
July 20	250.4k
Aug 20	236.3k
Sep 20	204.1k
Oct 20	220k
Nov 20	173k
Dec 20	163.2k
Jan 21	202.2k
Feb 21	166.7k
Mar 21	157.6k
Apr 21	143k
May 21	119.2k
Jun 21	84.3k
Jul 21	94.6k
Aug 21	97.4k
Sept 21	85.7k
Oct 21	82.1k

3. \*Close Contacts Identified through App per month over last 12 months

Month	Close Contacts
Aug 20	856
Sep 20	846
Oct 20	3181
Nov 20	1435
Dec 20	3968
Jan 21	7229
Feb 21	1381
Mar 21	985
Apr 21	757
May 21	784
Jun 21	775
Jul 21	2167
Aug 21	2732

*\*Note: The metrics provided cover only users of the app who have added a phone number and requested a call from the HSE. Users entering a phone number account for ~75% of all users therefore the actual number is higher but unknown.*

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

  
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**Fran Thompson,**  
**Interim Chief Information Officer, OoCIO, HSE.**