



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Bainisteoir Ginearálta Cúram Príomhuil
Eagraíocht Cúram Sláinte Pobail
Tuaisceart Chathair & Tuaisceart Chontae Bhaile Átha Cliath
Saoráid Cúram Sláinte Bhaile Munna
Baile Munna, Baile Átha Cliath 9.

☎: 01 8467200 ✉: gmdnc@hse.ie

General Manager Primary Care
Community Healthcare Organisation
Dublin North City & County
Ballymun Healthcare Facility
Ballymun, Dublin 9.

Ms. Mary Lou McDonald TD.
Dáil Éireann
Leinster House
Kildare Street
Dublin 2

6th October 2021

PQ 45851/21 To ask the Minister for Health the number of persons who are currently awaiting outpatient eye care treatment in the Community Healthcare Organisation Dublin North City and County area; the average waiting time for an outpatient appointment; the average waiting time for a procedure; and if he will make a statement on the matter. Mary L McDonald TD

Dear Deputy McDonald,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Currently there are no persons awaiting outpatient eye care treatment in the Community Healthcare Organisation Dublin North City and County (CHO DNCC) area due to the recent waiting list initiative called “Community Paediatric Ophthalmology Waiting list Initiative”, which won the Innovation in Service Delivery category in the HSE Health Excellence Awards 2021

This initiative, which operated from Grangegorman Primary Care Centre, saw 2,749 children treated over a three-week period and reduced the waiting list to 41. The project integrated community nursing with community and hospital ophthalmology services using digital innovation (Swiftqueue).

Children referred into the current Ophthalmology service will be seen within six weeks if urgent and 12 weeks if routine. In our additional needs service we aim to see patients within 18 weeks.



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There is no provision for adult community ophthalmology services in CHO DNCC.

I trust this information is of assistance to you but should you have any further queries please do not hesitate to contact me.

Yours sincerely,

A handwritten signature in black ink, which appears to read 'Michelle Forde', written over a horizontal line.

Michelle Forde
General Manager