



Oifig Stiúrthóir na Seirbhíse Náisiúnta Otharcharranna,
An tSeirbhís Náisiúnta Otharcharranna,
Áras na hAbhann,
Crosbhóthar Thamhlachta,
Tamhlacht,
Baile Áth Cliath D24 XNP2
Fón 01 4631624/6.
Riomhphost: director.nas@hse.ie

Office of the Director of the National Ambulance Service,
National Ambulance Service,
Rivers Building,
Tallaght Cross,
Tallaght,
Dublin D24 XNP2
Telephone: 01 4631624/6.
Email: director.nas@hse.ie

Ref: SD/PQ/211008

08th October 2021

Deputy Peter Burke TD
Dáil Éireann
Leinster House
Dublin 2

PQ47318/21

To ask the Minister for Health the number of ambulance calls in the past three months; the average time the ambulance takes call-out time to arrival at the scene of a patient by functioning area in tabular form; and if he will make a statement on the matter. - Peter Burke

Dear Deputy Burke,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

NAS publishes its data on a monthly basis (for the previous month), due to the cyber-attack in May and June of this year there are some delays in the reporting of our data. As such, we are unable to report on data relating to the last three months as requested.

Attached we have provided, the year to date (ytd) data, Call volume Echo (Life threatening cardiac or respiratory arrest) and DELTA (life threatening illness or injury, other than cardiac arrest) 2021 (YTD) and Response Time Average 2021 (YTD)

I trust this information is of assistance to and should you require additional information please do not hesitate to contact me.

Yours Sincerely,

William Merriman
Deputy Director
National Ambulance Service

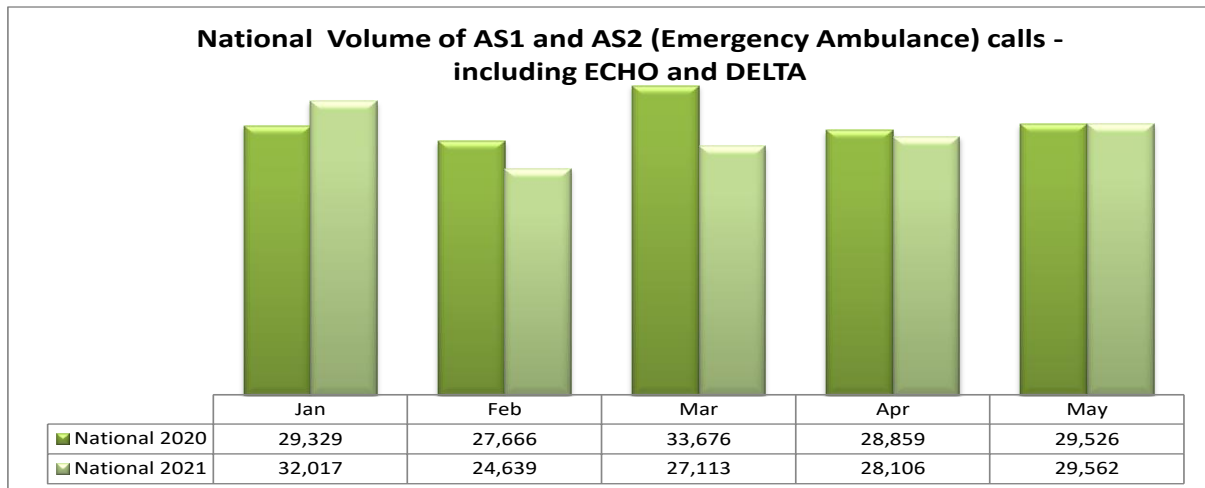




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Call volume Echo and Delta 2021 (YTD)



Response Time Average 2021 (YTD)

2021 Jan - May

EAST	00:17
MIDLANDS	00:22
MID-WEST	00:19
NORTH EAST	00:20
NORTH WEST	00:18
SOUTH EAST	00:24
SOUTHERN	00:21
WEST	00:21