



Office of Head of Service Health & Wellbeing

Community Healthcare East, St. Broc's Business Campus  
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22/04/2022

Deputy Catherine Murphy T.D.  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

**PQ 19935/22**

**“To ask the Minister for Health the steps he has implemented to resource the births, deaths and marriage certification offices in County Kildare; if he will consider setting up a walk-in service or increasing resourcing to the area to deal with the demand for certification; and if he will make a statement on the matter.” - Catherine Murphy**

Dear Deputy Murphy,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 19935/22), which you submitted to the Minister for Health for response.

The Kildare office has a large volume of calls and requests on a daily basis and currently do not have the staff to deal with these as they come in. Additional posts have been approved and are being progressed at this time. Once additional staff have completed relevant training, additional appointments can be delivered at the Kildare office.

An online appointments system has been developed by the service and is currently in the final testing phase.

The Kildare office is not considering a walk-in service for the registration of life events. However subject to additional staff it may be possible to facilitate a walk-in service for purchasing certificates.

I trust this information is of assistance to you.

Yours sincerely,

Mary P. FitzPatrick

General Manager, Health & Wellbeing