



Oifig an Cheannaire Oibríochtaí,  
Na Seirbhísí Míchumais/An Rannán Cúram Sóisialta,  
31-33 Sráid Chaitríona, Luimneach.

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11<sup>th</sup> May 2022

Deputy Pauline Tully,  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.  
E-mail: [pauline.tully@oireachtas.ie](mailto:pauline.tully@oireachtas.ie)

Dear Deputy Tully,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary questions, which were submitted to this department for response.

**PQ: 20463/22**

*To ask the Minister for Health the total amount of funding received by disability service providers in the past five years; the funding received by each disability service provider in the past five years in tabular form; and if he will make a statement on the matter.*

**PQ: 20476/22**

*To ask the Minister for Health the structures that have been put in place to support dialogue and collaborative working with voluntary organisations including those representing section 38 and 39 providers and persons with disabilities and their families as contained within the HSE Service Plan 2021; and if he will make a statement on the matter.*

**HSE Response**

In 2022, Disability Services has been allocated c. €2.3 billion to provide a range of services throughout the country and is spent in line with nationally agreed policy for disability services, whilst at the same time endeavouring to maximise value. Services include Residential and Respite Services, Day Services, PA and Home Support Services, and Therapeutic Supports.

The HSE works in partnership with organisations including Section 38, Section 39, Out of State and For Profit organisations to ensure the best level of service possible is provided to people with a disability, and their families, within the available resources. The majority of specialised disability provision (80%) is delivered through non-statutory sector service providers.

The HSE acknowledges the role and contribution of non-statutory agencies in the development and provision of health and personal social services and is committed to the development of effective working relationships as enacted by the Health Act 2004.

The HSE has over 1,045 Service Arrangements or Grant Aid Agreements with approximately 419 organisations providing a wide variety of disability services on behalf of the HSE. These Service Arrangements and Grant Aid Agreements are covered by a Governance Framework.

At the end of 2021, there were 15 Section 38 Organisations in receipt of approximately €1billion funded by HSE Disability Services. There were 222 Section 39 Organisations with either a Grant Aid Agreement or a Service



Arrangement with HSE Disability Services with funding provided amounting to approximately €723 million. The remaining organisations include Out of State and For Profit Organisations.

Please see Appendix 1: 2019 Organisations providing Disability Services-Top 50 highest funded.

Please see Appendix 2: 2020 Organisations providing Disability Services-Top 50 highest funded

Please see Appendix 3: 2021 Organisations providing Disability Services-Top 50 highest funded

## **Dialogue and collaborative working with voluntary organisations**

### **HSE Governance Framework**

The HSE has established a formal and robust Governance Framework to cover funding relationships with all Non Statutory Agencies. The framework was introduced in order to implement the legislative provisions of the Health Act, 2004 and to reflect the requirements for public accountability whereby the HSE is legally obliged to account for all public expenditure on health and personal social services and to contractually underpin the grant-funding provided. All funding arrangements with non-statutory agencies are formalised by complying with this Governance Framework which has 2 different components:

- Part 1 - A Service Arrangement that is signed every 1 to 3 years by both parties and sets out the legal requirements that the agency must comply with to receive funding for the provision of services.
- Part 2 – A Set of 10 Schedules which must be completed and signed by the Agency and the HSE which sets out the detail of the service and the exact funding that the HSE is providing for the delivery of this service. This Set of Schedules also identifies the quality standards and best practice guidelines to be adhered to in the provision all services, along with process for managing complaints in relation to service provision.

The Part 2 Service Arrangement /Grant Aid agreement is completed every year for every separate service/ service arrangement with every organisation providing services funded by the HSE. The completion of same involves collaboration and dialogue between the HSE and the Service Provider and involves agreement on anticipated outcomes that the service will deliver, agreed performance management requirements and a reporting timetable regarding reports and meetings. This level of performance monitoring will depend on the type of service, the level of functions and level of funding provided to the organisation.

Please see the link below for further information:

<https://www.hse.ie/eng/services/publications/non-statutory-sector/policies-procedures-guidelines-codes-of-practice-legislation.html>

### **Stability and Sustainability Process**

The HSE has established a structure and entered into a process with one Section 38 organisation that presented sustainability challenges. The purpose is to work through a process with them ensuring the transition, over the medium term, to the provision by the provider of high quality co-designed services meeting the needs, abilities and potential of services users with an intellectual disability or with mental health support needs, where these services align with agreed service delivery models, are appropriately and sustainably resourced and are supported by strong governance mechanisms.

Key stated principles of the process include amongst others;

- Partnership and a collaborative approach with open communication
- Consistent service user focus and a person centred approach focusing on outcomes and principles of the UNCRPD.
- Open communication with stakeholders; service users, families, staff, the Board, Government colleagues, the sector.
- Commitment to establishing and maintaining healthy and respectful communication.
- Commitment to openness and transparency from all parties.

Another section 39 entity is about to enter the process under similar circumstances and with similar commitments on both sides. The process will continue to build in response to emerging need.

### **HSE Engagement with Voluntary Organisations via the National Disability Umbrella Organisations during Covid 19 Public Health Emergency**



Early in the crisis, the HSE put in place a formal structure for weekly (online) meetings between senior HSE officials and representatives from the disability sector. The purpose of these meetings was to facilitate the early identification and resolution of the key issues affecting front line service providers within the disability sector. These formal weekly meetings were augmented by almost daily contact between the senior officials in both sectors.

The HSE had several weekly telecons with a number of key stakeholders representing the interest of service users and their families as well as provider representative organisations such as Disability Federation of Ireland (125 organisations within membership or as associates in DFI) and the National Federation of Voluntary Service Providers (over 60 organisations within membership with Nat Fed) in identifying and addressing specific challenges for people with disabilities and their families during COVID-19. This included working together to identify and respond to challenges; guidance and advice development; and resolution of issues highlighted by member organisations.

Under the governance of the HSEs National Integrated Operations Hub chaired by the COO and work relating to vulnerable people, Disability Operations had a team in place with the responsibility for providing supports and capacity building training for the sector. A range of guidance material was developed to support people with disabilities, families and staff.

For the full list, see the below web link which is the central repository for disability specific guidance material during the COVID-19 emergency.

<https://www.hse.ie/eng/services/news/newsfeatures/covid19-updates/partner-resources/>

Additional to the above a series of “webinar” training modules to assist frontline staff during the COVID-19 emergency period was put in place.

### **Collaboration and Dialogue**

The mutual interdependence between the HSE and the voluntary organisations is more than just a ‘funding relationship’, as all three parties—the public sector, the voluntary sector and the private sector—operate within the same national policy framework.

There are also a series of specific national strategies, including New Directions, Transforming lives and Progressing Disability Services where collaboration between all agencies is driving improvement and change.

Please see the document: *Building a New Relationship between Voluntary Organisations and the State in the Health and Social Care Sectors*

Available at:

<https://www.nesc.ie/>

This document gives examples of good collaborative working between the Hse and the Voluntary Organisations.

### **Transforming Lives**

The needs of people with a disability extend well beyond health service provision, and the health service participates fully with other Government departments and services in the development of cross-sectoral strategies to maximise access to services and supports for people with disabilities.

In this context, there is a collective effort being made nationally and regionally to fundamentally reform how we deliver services for people with a disability and our commitment to uphold the UN Convention on the Rights of People with a Disability. Under the Transforming Lives policy, this has been a driving force of strong collaborative efforts over many years and where real progress has and continues to be made.

Transforming Lives is supported by a National Programme Office and is being delivered by a National Cross Sector Steering Group and Cross-Sector Working Groups. This involves key members from across the Disability Service sector including representatives from the HSE, the Department of Environment, the Department of Health, the Department of Public Expenditure and Reform, the National Disability Authority, Inclusion Ireland, the Umbrella Bodies and Parent Representatives.



Yours Sincerely,

Bernard O'Regan

**Mr Bernard O'Regan,  
Head of Operations - Disability Services,  
Community Operations**



## Appendix 1

### 2019 Orgs Dis Services

### Top 50 highest funded

Brothers of Charity Services Ireland	€219,245,370.08
Saint John of God Community Services Company Limited by Guarantee	€150,086,713.26
Avista Company Limited By Guarantee	€120,299,999.70
St Michael's House	€91,224,707.97
Rehab Group (Community Support - Care)	€64,983,854.67
COPE Foundation	€63,566,246.25
Muiriosa Foundation	€58,030,332.08
Nua Healthcare Services Limited	€50,002,747.57
Stewarts Care Limited	€46,210,548.00
Enable Ireland Disability Services	€44,331,000.65
I.W.A. Company Limited by Guarantee	€40,519,391.54
Western Care Association	€38,447,722.00
National Rehabilitation Hospital	€32,757,427.00
Sunbeam House Services Company Limited by Guarantee	€30,702,240.00
The Cheshire Foundation in Ireland	€30,078,998.59
Ability West	€27,585,990.00
Cheeverstown House Company Limited by Guarantee	€27,469,417.64
Talbot Group	€23,937,313.31
Peamount Healthcare	€23,454,108.00
KARE, Promoting Inclusion for People with Intellectual Disabilities	€21,310,487.00
Elder Home Care Limited	€21,100,260.35
St. Joseph's Foundation	€20,530,389.66
Central Remedial Clinic	€18,048,749.00
G.A.L.R.O. Unlimited Company	€17,712,986.16
Praxis Care (Republic of Ireland)	€17,261,844.05
Saint Patrick's Centre (Kilkenny)	€16,783,674.00
Rehab Group (Learning NLN)	€15,311,100.24
Camphill Communities of Ireland	€13,661,948.08
Resilience Healthcare Limited	€13,534,925.32
Peter Bradley Foundation Company Limited by Guarantee	€12,733,689.34
Gheel Autism Services Company Limited by Guarantee	€12,237,135.89
S O S Kilkenny Company Limited by Guarantee	€12,215,333.00
Kerry Parents and Friends Association	€12,136,861.00
Milford Care Centre	€12,031,242.00
Carriglea Cairde Services	€11,837,349.00
Bloomfield Care Centre Company Limited by Guarantee	€9,994,021.85
St. Christopher's Services Company Limited by Guarantee	€9,855,654.36
St Catherines Association Company Limited by Guarantee	€9,368,238.69
Inspire Wellbeing Company Limited by Guarantee	€9,071,477.79
Aaron Homecare Limited	€8,778,375.98
Autism Initiatives Ireland Company Limited by Guarantee	€8,565,550.50
Prosper Fingal Company Limited by Guarantee	€8,508,278.00
CoAction West Cork Company Limited by Guarantee	€8,042,292.00
Family Carers Ireland	€7,944,257.04
All In Care Limited	€6,953,322.04
Kare Plan Limited	€6,804,219.31
Communicare Agency Limited	€6,710,751.97
NCBI Services	€6,579,851.03



Walkinstown Association for People with an Intellectual Disability Company  
Limited by Guarantee  
St. Hilda's Services

€6,470,935.61

€5,952,439.00



## Appendix 2

### 2020 Orgs Dis Services

### Top 50 highest funded

Brothers of Charity Services Ireland	€233,364,727.91
Saint John of God Community Services Company Limited by Guarantee	€162,215,112.74
Avista Company Limited By Guarantee	€126,988,437.00
St Michael's House	€97,770,149.00
Rehab Group (Community Support - Care)	€70,414,693.57
Muiriosa Foundation	€62,341,677.83
Nua Healthcare Services Limited	€61,849,667.39
COPE Foundation	€59,003,871.00
Stewarts Care Limited	€53,301,115.00
I.W.A. Company Limited by Guarantee	€45,510,777.50
Enable Ireland Disability Services	€45,407,667.33
Western Care Association	€39,672,343.64
Sunbeam House Services Company Limited by Guarantee	€32,557,549.00
The Cheshire Foundation in Ireland	€30,498,695.12
Cheeverstown House Company Limited by Guarantee	€28,985,625.00
Ability West	€28,312,439.00
Talbot Group	€27,067,880.54
Peamount Healthcare	€24,783,533.00
KARE, Promoting Inclusion for People with Intellectual Disabilities	€23,611,659.40
St. Joseph's Foundation	€19,935,479.56
Central Remedial Clinic	€19,097,745.00
G.A.L.R.O. Unlimited Company	€18,629,855.62
Resilience Healthcare Limited	€18,621,906.08
Praxis Care (Republic of Ireland)	€18,574,891.31
Elder Home Care Limited	€18,013,862.74
Saint Patrick's Centre (Kilkenny)	€16,813,152.00
Rehab Group (Learning NLN)	€16,377,099.04
Milford Care Centre	€15,356,382.35
Camphill Communities of Ireland	€14,184,729.09
Peter Bradley Foundation Company Limited by Guarantee	€13,585,808.50
Gheel Autism Services Company Limited by Guarantee	€12,954,446.41
S O S Kilkenny Company Limited by Guarantee	€12,778,039.00
Kerry Parents and Friends Association	€12,686,312.00
Carriglea Cairde Services	€12,506,705.00
Bloomfield Care Centre Company Limited by Guarantee	€10,566,363.00
St. Christopher's Services Company Limited by Guarantee	€10,477,353.36
Autism Initiatives Ireland Company Limited by Guarantee	€10,032,714.28
Inspire Wellbeing Company Limited by Guarantee	€9,752,149.00
St Catherines Association Company Limited by Guarantee	€9,206,895.90
Communicare Agency Limited	€9,045,234.05
Prosper Fingal Company Limited by Guarantee	€8,733,276.00
Sora Healthcare Limited	€8,722,058.48
CoAction West Cork Company Limited by Guarantee	€8,164,090.00
Family Carers Ireland	€7,533,017.90
Walkinstown Association for People with an Intellectual Disability Company Limited by Guarantee	€7,003,609.00
NCBI Services	€6,701,229.77
Kare Plan Limited	€6,421,026.12
All In Care Limited	€6,301,065.88



St. Hilda's Services  
Cork Association for Autism

€6,295,762.02  
€6,234,536.00

### Appendix 3

#### 2021 Orgs Dis Services

Brothers of Charity Services Ireland  
Saint John of God Community Services Company Limited by Guarantee  
Avista Company Limited By Guarantee

#### Top 50 highest funded

€245,748,752.57  
€170,862,555.16  
€130,475,543.00





St Michael's House	€101,420,456.00
Rehab Group (Community Support - Care)	€74,841,992.18
Nua Healthcare Services Limited	€74,741,676.44
Muiriosa Foundation	€68,874,967.08
COPE Foundation	€62,689,897.00
Stewarts Care Limited	€56,911,111.00
Enable Ireland Disability Services	€44,971,025.49
I.W.A. Company Limited by Guarantee	€42,458,513.01
Western Care Association	€41,083,544.00
The Cheshire Foundation in Ireland	€34,821,409.60
Sunbeam House Services Company Limited by Guarantee	€34,248,663.26
Talbot Group	€31,712,279.41
Ability West	€30,326,738.89
Cheeverstown House Company Limited by Guarantee	€30,051,968.00
Praxis Care (Republic of Ireland)	€28,496,953.60
Peamount Healthcare	€25,790,089.00
KARE, Promoting Inclusion for People with Intellectual Disabilities	€25,630,207.33
Resilience Healthcare Limited	€25,503,985.32
G.A.L.R.O. Unlimited Company	€23,928,980.00
Central Remedial Clinic	€21,784,004.00
St. Joseph's Foundation	€21,650,687.31
Elder Home Care Limited	€18,034,441.67
Saint Patrick's Centre (Kilkenny)	€17,888,196.66
Rehab Group (Learning NLN)	€17,209,507.71
Peter Bradley Foundation Company Limited by Guarantee	€14,678,273.57
S O S Kilkenny Company Limited by Guarantee	€14,441,581.67
Milford Care Centre	€14,165,779.00
Camphill Communities of Ireland	€13,855,493.23
Carriglea Cairde Services	€13,598,559.00
Kerry Parents and Friends Association	€13,422,287.00
Gheel Autism Services Company Limited by Guarantee	€13,014,289.04
St. Christopher's Services Company Limited by Guarantee	€12,723,638.13
Bloomfield Care Centre Company Limited by Guarantee	€10,892,715.00
Sora Healthcare Limited	€10,451,311.60
Autism Initiatives Ireland Company Limited by Guarantee	€10,263,893.04
Inspire Wellbeing Company Limited by Guarantee	€10,187,478.67
Communicare Agency Limited	€9,993,234.94
Prosper Fingal Company Limited by Guarantee	€9,293,144.00
St Catherines Association Company Limited by Guarantee	€9,126,520.67
CoAction West Cork Company Limited by Guarantee	€9,101,509.00
Walkinstown Association for People with an Intellectual Disability Company Limited by Guarantee	€8,314,462.00
St. Hilda's Services	€7,337,337.00
Kare Plan Limited	€7,129,891.64
Family Carers Ireland	€7,004,379.85
Clarecare Company Limited by Guarantee	€6,963,900.10
NCBI Services	€6,957,262.58
St. Aidan's Day Care Centre Company Limited by Guarantee	€6,089,483.67

