



Office of Head of Service Health & Wellbeing

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28/04/2022

Deputy Jim O'Callaghan T.D.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 21387/22

"To ask the Minister for Health the steps that are being taken to reduce delays in granting birth certificates; and if he will make a statement on the matter." - Jim O'Callaghan

Dear Deputy O'Callaghan,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 21387/22), which you submitted to the Minister for Health for response.

The Civil Registration Service in the Eastern Region service has been successful in recruiting and training staff in recent months, which has resulted in an improved level of service to the general public.

This service can only issue a birth certificate and only then when a birth is registered. Currently birth certificates are issued on the same day in the office here in Dublin, or if ordered online using the online portal www.certificates.ie then such birth certificates are on average being processed with one to three working days.

Equally appointments to register births at an office of this service in this Registration Area (Dublin, Kildare and Wicklow) are now available on average in two to three weeks from today.

I trust this information is of assistance to you.

Yours sincerely,

Mary P. FitzPatrick

General Manager, Health & Wellbeing