



**Cúram Sláinte
Phobail, Iarthar**
ag freastal ar Ghailimh,
Maighéo agus Ros Comáin

**Community
Healthcare West**
serving Galway, Mayo
and Roscommon

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31st December 2022

Alan Dillon TD
Dail Eireann
Kildare St
Dublin 2

PQ/62252/22

“To ask the Minister for Health the plans that are in place by the HSE to improve certain services (Individualised Services at Western Care Association) in County Mayo; and if he will make a statement on the matter”.

Dear Deputy Dillon

I refer to PQ/62252/22 uploaded on the PAD System on the 13th December 2022 and due for response on the 3rd January 2023 regarding representations that you have made to the Minister for Health concerning “the plans that are in place by the HSE to improve certain services (Individualised Services at Western Care Association) in County Mayo; and if he will make a statement on the matter”. The HSE has been requested to reply directly to you on this matter. The following response outlines the position.

Please be advised that the HSE are working with Western Care to put in place a Service Improvement Framework which will have an Independent Chair that will focus on promoting the highest standards of governance within Western Care so it can continue to deliver safe and effective services to people throughout Mayo. There are a number of work streams identified with the purpose of advancing service improvement and addressing any concerns raised.

I trust that this response has clarified the matter that you have raised in this instance.

Yours sincerely

pp Maura Monaghan

John Fitzmaurice
Head of Disability Services
Community Healthcare West