



Ceannasaí na Seirbhísí Meabhairshláinte
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07th March 2022

Mairead Farrell T.D.
Leinster House
Kildare Street
Dublin 2

PQ ref: 10203/22

To ask the Minister for Health the reason persons that lodge a complaint in relation to a clinical judgement with the community healthcare west mental health services are not provided with any avenue of internal appeal; if this is in line with HSE policy; and if he will make a statement on the matter.

Dear Deputy Farrell,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position;

There is an avenue of internal appeal. That was the review by the Clinical Complaints Committee, which supports the Clinical lead for the service to issue their review decision. As the Clinical lead is the ultimate Clinical authority, by definition there is no avenue for a further internal appeal.

I trust this information is of assistance to you, but should you have any further queries, please contact me.

Yours sincerely,

Charlie Meehan
Head of Mental Health Services
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