



Office of Head of Service Health & Wellbeing

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9 March 2022

Deputy R. Shortall, T.D.,
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ: 10470/22

“To ask the Minister for Health the steps that he is taking to address the very substantial backlog of birth and death registrations and the great difficulty which the public has in making appointments; and if he will make a statement on the matter. -Róisín Shortall”

Dear Deputy Shortall,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

I am pleased to inform you that four additional staff have been recruited for the Civil Registration Service in the Eastern Region.

The additional staff have resulted in increase in appointments for registration of births and deaths from 350 a week to 480 appointments a week in Joyce House.

With effect from 28th February a further 42 marriage notification appointments are now being scheduled each week.

The service has been working on rolling out an online appointments booking system to provide service users with clear visibility of the available appointments and to allow them to select a time/date that suits them, this development is at the initial testing phase and will be available in the coming weeks.

I trust this information is of assistance to you.

Yours sincerely,

Mary P. FitzPatrick

General Manager, Health and Wellbeing

