

Oifig an Cheannaire Oibríochtaí,

Na Seirbhísí Míchumais/An Rannán Cúram Sóisialta, 31-33 Sráid Chaitríona. Luimneach.

Office of the Head of Operations,

Disability Services/Social Care Division, 31-33 Catherine Street, Limerick.

T: 00353 (0) 61 483369

Suíomh Gréasáin/Website: http://www.hse.ie

7th March 2022

Deputy Pauline Tully, Dail Eireann, Leinster House, Kildare Street, Dublin 2.

E-mail: pauline.tully@oireachtas.ie

Dear Deputy Tully,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary questions, which were submitted to this department for response.

PQ: 10791/22

To ask the Minister for Health the national average waiting time for a child to receive an assessment of need in 2021; and if he will make a statement on the matter.

PQ: 10792/22

To ask the Minister for Health further to Parliamentary Questions 1014 and 1015 of 31 March 2021, the latest figures for the number of children who have received an AON per CHO; the number of children overdue for an assessment of need per CHO in tabular form; and if he will make a statement on the matter.

HSE Response

Since the Disability Act commenced in June 2007, the HSE has endeavoured to meet its legislative obligations under the Act. However, as a consequence of a High Court ruling of December 2009, the effect of which was to open eligibility to all children born after 1st June 2002, the number of children aged five and over, and in addition of school-going age, has risen steadily as a percentage of all applications received. At the end of 2011, the figure stood at 26%, while throughout 2021, this figure averaged 53%. This is a reflection that the AON process is an accumulative process in terms of numbers of children seeking access. However, it is acknowledged that the numbers of assessments overdue for completion remain high.

Activity for the year indicates that there has been significant progress in the number of Assessment of Need reports completed during the year, 8,353 by year end. This has led to a significant reduction in the total number of applications 'overdue for completion', which now stands at 1,793 (excluding those applications for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations). See Table 1.

(Table 1) Applications overdue for completion

СНО	Total Overdue ¹	Overdue/ Exceptional Circumstances ²	Overdue/ No Exceptional Circumstances
AREA 1	36	9	27



AREA 2	21	1	20
AREA 3	37	21	16
AREA 4	711	56	655
AREA 5	90	10	80
AREA 6	65	5	60
AREA 7	176	0	176
AREA 8	203	9	194
AREA 9	647	82	565
Total	1986	193	1793

¹All assessment reports that were not completed within 6 months of application or within 3 months of Start Stage 2 and before the end of the quarter are included in this report.

The increase in activity in 2021 can be attributed to the additional funding allocated to the AON process via Slaintecare. This has been utilised to provide additional assessments through a range of options including overtime for existing staff and private procurement. The total number of overdue AONs has reduced by 63% since this additional funding was allocated.

During 2021, the average duration of the assessment process per report completed in quarter 1 was 17.36 months, in quarter 2 was 16.68 months, in quarter 3 2021 was 17.22 months and in quarter 4 was 14.96 months.

With regard to the latest figures for the number of children who have received an assessment of need per CHO, please see Table 2 below which gives most recent information available at end of Quarter 4 2021.

Number of Assessment Reports Completed (Table 2)

'Within timeline' includes those assessments which have been completed within the timeframes set out in the Disability Act 2005 and accompanying Regulations. It also includes those assessments completed within a timeframe which has been extended due to 'exceptional circumstances' as provided for in Paragraph 10 of the Regulations. Reviewed reports are not included in this table.

СНО	LHO	No Disability	Disability	Total for Qtr.	Within Timeline	% Within Timeline
AREA 1	AREA 1		46	54	40	74%
	Cavan/Monaghan	3	29	32	26	81%
	Donegal	4	11	15	9	60%
	Sligo/Leitrim	1	6	7	5	71%
AREA 2		5	27	32	16	50%
	Galway	1	14	15	5	33%
	Mayo	2	8	10	5	50%
	Roscommon	2	5	7	6	86%
AREA 3		11	51	62	46	74%
	Clare	5	20	25	11	44%
	Limerick	0	0	0	0	-
	Tipperary N.R	6	31	37	35	95%
AREA 4		176	234	410	17	4%
	Kerry	41	52	93	8	9%
	Cork North	14	16	30	0	0%
	Cork North Lee	69	72	141	2	1%
	Cork South Lee	47	75	122	5	4%
	Cork West	5	19	24	2	8%
AREA 5		25	43	68	6	9%



²The number of Assessment Reports for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations. Consent to extension is only valid if agreed extension date has not already passed

	Carlow/Kilkenny	8	4	12	2	17%
	Tipperary S.R	6	20	26	0	0%
	Waterford	5	9	14	4	29%
	Wexford	6	10	16	0	0%
AREA 6	AREA 6		69	99	5	5%
	Dublin South East	9	11	20	1	5%
	Dublin South	2	9	11	2	18%
	Wicklow	19	49	68	2	3%
AREA 7		501	98	599	54	9%
	Dublin South City	53	2	55	4	7%
	Dublin South West	194	29	223	28	13%
	Dublin West	127	3	130	10	8%
	Kildare/West Wicklow	127	64	191	12	6%
AREA 8		72	125	197	31	16%
	Laois/Offaly	10	36	46	8	17%
	Longford/Westmeath	10	13	23	10	43%
	Louth	8	8	16	7	44%
	Meath	44	68	112	6	5%
AREA 9		140	488	628	96	15%
	North Dublin	63	282	345	2	1%
	Dublin North Centre	13	31	44	7	16%
	North West Dublin	64	175	239	87	36%
Total		968	1181	2149	311	14%

With regard to the number of children overdue for an assessment of need Table 3 gives most recent information available at end of Quarter 4 2021. The table breaks down the information by LHO area and length of time overdue.

Applications overdue for completion (Table 3)

СНО	LHO	Overdue	<1 month	1 - 3 Months	>3 Months
AREA 1		36	19	7	10
	Cavan/Monaghan	5	5	0	0
	Donegal	27	10	7	10
	Sligo/Leitrim	4	4	0	0
AREA 2		21	14	5	2
	Galway	19	14	4	1
	Mayo	1	0	0	1
	Roscommon	1	0	1	0
AREA 3		37	1	8	28
	Clare	6	1	1	4
	Limerick	27	0	7	20
	Tipperary N.R	4	0	0	4
AREA 4		711	78	133	500
	Kerry	77	9	13	55
	Cork North	94	8	18	68
	Cork North Lee	322	35	54	233
	Cork South Lee	204	24	45	135
	Cork West	14	2	3	9
AREA 5	AREA 5		19	22	48
	Carlow/Kilkenny	16	2	2	12
	Tipperary S.R	6	4	1	1



	Waterford	16	1	2	12
	Wexford	52	12	17	23
AREA 6		65	26	21	18
	Dublin South East	6	2	1	3
	Dublin South	7	2	3	2
	Wicklow	52	22	17	13
AREA 7	AREA 7		19	23	134
	Dublin South City	20	1	2	17
	Dublin South West	42	7	2	33
	Dublin West	54	7	7	40
	Kildare/West Wicklow	60	4	12	44
AREA 8	AREA 8		63	74	66
	Laois/Offaly	70	11	27	32
	Longford/Westmeath	8	4	3	1
	Louth	5	4	1	0
	Meath	120	44	43	33
AREA 9		647	116	180	351
	North Dublin	444	73	140	231
	Dublin North Centre	37	6	3	28
	North West Dublin	166	37	37	92
Total		1986	355	473	1157

Standard Operating Procedure for AON

An internal HSE review of the practice of implementation of Part 2 of the Act in 2016 confirmed anecdotal evidence that the approach to AON was not consistent across the country. It was apparent that practice varied widely across the 9 Community Health Organisation (CHO) areas as well as within CHO areas. While a large number of "Guidance Notes" regarding AON processes had been issued since 2007, there had been no nationally standardised or agreed definition of an Assessment of Need. This led to an inconsistent approach to assessment as well as inequity in terms of time afforded to 'assessment' versus 'support or treatment' interventions with children and their families.

To help address this situation, the HSE has implemented a Standard Operating Procedure (SOP) for the Assessment of Need process to ensure that;

- Children with disabilities and their families access appropriate assessment and intervention as quickly as possible.
- The approach to Assessment of Need is consistent across all areas.

In line with this procedure, Stage 2 of the Assessment of Need process comprises a Preliminary Team Assessment that will identify initial interventions and any further assessments that may be required. This preliminary assessment will usually be undertaken by a children's disability service that are also tasked with delivering intervention. The Standard Operating Procedure provides an indicative timeframe for this assessment, however, the format for each assessment is a matter for the assessing clinicians and will be based on the information provided through the stage 1 desktop assessment. While not required by the Act, diagnostic assessments will continue to be provided, as appropriate, and these will be captured in the child's Service Statement as part of the Assessment of Need process.

These changes are intended to alleviate the current situation where children in some parts of the country may wait a number of years before they can access an assessment. During this waiting period, they often have little or no access to intervention or support. It is intended that the changes in the SOP, particularly the new preliminary assessment, will facilitate children with disabilities to access assessment in a timelier fashion.



Overall Reform of Children's Disability Services

The implementation of the Progressing Disability Services for Children & Young People (PDS) programme is agreed Government and HSE policy. This policy supports the reconfiguration of children's disability services to provide equitable, child and family centred services based on need rather than diagnosis. This aligns with the UN Convention on the Rights of People with Disabilities.

The Progressing Disability Services for Children and Young People (PDS) model addresses the previous inequity in service provision whereby there may have been an excellent service for some children and little or no service for others. This variance may have been linked to diagnosis, age group or geography. Under the PDS programme children's disability services are changing from diagnosis based to needs based, so that all children with a disability or developmental delay have access to the right service based on their needs no matter where they live.

PDS is a significant change programme for the provision of services and supports for children from birth to 18 years of age, in line with Sláintecare and the Programme for Government, in order to:

- Provide a clear pathway and fairer access to services for all children with a disability
- Make the best use of available resources for the benefit of all children and their families
- Ensure effective teams are working in partnership with families and with education staff to support children with a disability to reach their full potential.

PDS aligns with two clear objectives of The Sláintecare Report to:

- Provide the majority of care at or as close to home as possible
- Create an integrated system of care with healthcare professionals working closely together.

The National Policy on Access to Services for Children & Young People with Disability & Developmental Delay ensures that children are directed to the appropriate service based on the complexity of their presenting needs rather than based on diagnosis. Many children with a disability who have support needs can be effectively supported within mainstream health services. This policy provides a single point of entry, signposting parents and referrers to the most appropriate service (Primary Care for non-complex functional difficulties and Children's Disability Network Teams for complex functional difficulties).

Children's Disability Network Teams (CDNTs)

In 2021, ninety one Children's Disability Network Teams (CDNTs) were established to provide services and supports for all children with complex needs within a defined geographic area.

CDNTs are teams of health and social care professionals, including nursing, occupational therapy, psychology, physiotherapy, speech and language therapy, social work and others. The team will work closely together in a family centred model, focusing on the child's and family's own priorities. Every child with complex needs will have access to a team, regardless of the nature of their disability, where they live, or the school they attend.

Children and their families will have access to the full range of services and supports of the CDNT according to their individual needs. This includes universal, targeted and specialist supports, such as individual therapeutic intervention and access to specialist consultation and assessment when needed. Supports will be provided as is feasible in the child's natural environments - their home, school and community.

Yours sincerely

Bernard O'Regan

Head of Operations - Disability Services,

Bernard O'Regar

Community Operations

