



**Príomhoifigeach Faisnéise**

Oifig an Phríomhoifigeach Faisnéise,  
FSS, Ospidéal Dr Steevens,  
Baile Átha Cliath 8, D08 W2A8

**Chief Information Officer**

Office of the Chief Information Officer,  
HSE, Dr. Steevens' Hospital, Dublin  
8, D08 W2A8

[www.hse.ie](http://www.hse.ie)

[ehealthireland.ie](http://ehealthireland.ie)  
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t 01 635 2732

17<sup>th</sup> February 2022

Mr. Peadar Tóibín TD  
Dáil Eireann  
Leinster House  
Dublin 2

Re: PQ ref 5833/22

***“To ask the Minister for Health if his Department has undertaken an assessment of the financial costs of cyber-attack in 2021 on the Health Service Executive or on his Department; and if the health service and his Department have recovered completely from the attack.”***

Dear Deputy Tóibín

Thank you for your above correspondence which has been referred to my office for response. The cost of the ICT response to, and recovery from the Cyber-attack of 14<sup>th</sup> May to date has been €42.9m. High level breakdown of costs to date is shown in the table below.

Category	Cost to date
ICT Infrastructure	€12.7m
Cyber/Strategic Partner Support	€6.5m
Vendor support for applications	€15.3m
Office 365 costs	€8.4m
<b>Total</b>	<b>€42.9m</b>

The HSE forecasts that the overall cost could be in the region of €100m. Further to this, the implementation of the recommendations arising from the PWC report into Conti will require a separate investment case which is being commissioned by the HSE.



All of the ICT systems, platforms and applications impacted by the Conti Cyber-attack have been recovered. In a small number of instances where recovery was not possible, replacement systems have been implemented and users and data migrated to those new platforms.

If you feel that the question has not been fully answered or you require any further clarity, please contact me.

Yours sincerely,

A handwritten signature in blue ink that reads 'Fran Thompson'.

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**Fran Thompson,**  
**Interim Chief Information Officer, OoCIO, HSE.**