



General Manager's Office University Hospital Galway Newcastle Road Galway Tel: (091) 544200

March 3rd 2022

PQ Ref. 7435 /22

To ask the Minister for Health the number of hospital appointments which were cancelled, postponed and rescheduled in University Hospital Galway in each of the years 2019, 2020 and 2021, in tabular form. - Peadar Tóibín

Dear Deputy Tóibín

The Health Service Executive has been requested to reply to you directly in the context of the request for information referenced above, the following outlines the situation.

Please see the tables below which contain the following figures:

- 1.DAY CASE AND INPATIENT CANCELLATION DATA 2020
- 2.DAY CASE AND INPATIENT CANCELLATION DATA 2021
- **3.OUTPATIENT CANCELLATION DATA 2020**
- **4.OUTPATIENT CANCELLATION DATA 2021**

1.DAY CASE AND INPATIENT CANCELLATION DATA 2020	
PAS DATA Jan-September 2020	
Daycase/Inpatient Cancellation Reason	
Daycase <u>Hospital</u> Cancellation	45613
INPATIENT Hospital Cancellations	22306
Daycase - Patient Cancellation	49911
INPATIENT - Patient Cancellation	24571

Grand Total	142401
Note IPMS replaced PAS in October 2020	
IPMS DATA October 2020.	
Daycase/Inpatient Cancellation Reason	=
Appointment Cancelled by <u>Patient</u>	1252
Appointment Cancelled by <u>Hospital</u>	1523
Grand Total	2775
2.DAY CASE AND INPATIENT CANCELLATION DATA 2021	
IPMS DATA January -November 2021	
Daycase/Inpatient Cancellation Reason	
Appointment Cancelled by <u>Patient</u>	3790
Appointment Cancelled by <u>Hospital</u>	12857
Grand Total	16647
3.OUTPATIENT CANCELLATION DATA 2020	
PAS DATA Jan-September 2020	
OPD Cancellation Reason	
Patient Cancellation	18257
Major Event (Covid-19 Cyber)	22941
Hospital Cancellations	47652
Grand Total	88850
IPMS DATA October -December 2020.	
Cancellation\Rescheduling Reason	
Patient Cancellation	2271
Major Event (Covid-19 Cyber)	637
Hospital Cancellations	4190
Grand Total	7098
4.OUTPATIENT CANCELLATION DATA 2021	

IPMS DATA January-November 2021	
Cancellation\Rescheduling Reason	
Patient Cancellation	9167
Major Event (Covid-19 Cyber)	3482
Hospital Cancellations	91593
Grand Total	104242

Please note I am awaiting receipt of the 2019 figures and will submit same to you when I receive same.

I trust this clarifies the matter.

Yours sincerely,

Chris Kane

General Manager

Galway University Hospitals