



1st March 2022

Deputy Denis Naughten
Unit 3 Golf Links Road
Roscommon
Co. Roscommon
F42 YX65

PQ 8708/22

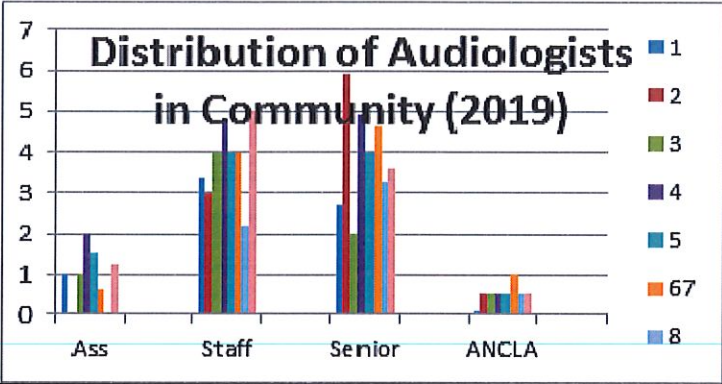
To ask the Minister for Health the status of each of the recommendations in the Roscommon and Mayo audiology misdiagnosis report; the date of the complete implementation of each outstanding recommendation; and if he will make a statement on the matter.

Dear Deputy Naughten,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question. I have examined the matter and the following outlines the position.

	Recommendation	Complete Yes / No / Partial
1.	Introduce and establish national Policies, Procedures, Protocols and Guidelines with a consistent clear approach to deliver quality and safe care with clinical governance structures to monitor and observe the audiology service in CHO 2.	Yes Completed at time of publication. Update: 08.06.2018
2.	The Audiology Services in CHO 2 adapt a team based approach with the back-up and skill mix of an integrated team supported by Assistant National Clinical Lead for Audiology (ANCLA).	Yes Completed at time of publication. Update: 08.06.2018 · The ANCLA interviews held 6 th December 2021: provisional start date April 2022. Updated For: 22.02.2022

3.	Introduce standard templates for the recording of client information that is in compliance with the recommendations of the NARG report.	Yes Completed at time of publication. Update: 08.06.2018
4.	Introduce standardised care pathways and episodes of care.	Yes Completed at time of publication. Update: 08.06.2018
5.	Introduce a system of audit as part of the clinical governance of the Audiology service.	Yes Completed at time of publication. Update: 08.06.2018
6.	Audiology services purchased through an external service provider must have a clear service level agreement ensuring that services provided are compliant with the recommendations from the NARG report and national policies. All service level agreements must include a requirement to comply with standards and codes of Practice, governance for Quality and Safety assurances including service delivery specification and performance monitoring.	Yes Completed at time of publication. Update: 08.06.2018
7.	There is a clear recommendation from the NARG report 2011 that an integrated Audiology patient management system is put in place to record patient demographic, referral, assessment information and client outcomes.	Complete · Auditbase is successfully rolled out in CHO West and the service is now paper-free. · The back log was completed during lockdown and all paper files are now archived with RRS · Galway 2 nd WTE clerical post was filled from panel 7 th December. Update: 21.10.2020
8.	A capital plan of investment is required for Galway Community Audiology centre of excellence for CHO 2 with adequate accommodation and equipment commensurate with good quality evidence-based audiology practice and that justifiable outreach arrangements should be made as and where appropriate. The installation of sound booths meeting required noise and reverberation standards should proceed at the earliest possible time.	MAYO – Complete: · The new soundproof room in Ballina PCC is now complete and clinics have started there. Along with Castlebar this now means all clinics in Mayo are now soundproofed. Closed ROSCOMMON – Complete 12.04.2021

		<p>· This recommendation is complete and the service is currently running at capacity – a 5 days service. Closed</p> <p>Tuam: At layout and design stage. Updated For: 14.12.2021</p>																																								
9.	<p>It is recommended to increase the workforce numbers in Community Audiology Services in CHO 2 as per NARG recommendations.</p>  <table border="1"> <caption>Distribution of Audiologists in Community (2019)</caption> <thead> <tr> <th>Category</th> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th>67</th> <th>8</th> </tr> </thead> <tbody> <tr> <td>Ass</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> </tr> <tr> <td>Staff</td> <td>3</td> <td>4</td> <td>4</td> <td>4</td> <td>4</td> <td>4</td> <td>4</td> </tr> <tr> <td>Senior</td> <td>2</td> <td>6</td> <td>4</td> <td>4</td> <td>4</td> <td>4</td> <td>4</td> </tr> <tr> <td>ANCLA</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> <td>1</td> </tr> </tbody> </table>	Category	1	2	3	4	5	67	8	Ass	1	1	1	1	1	1	1	Staff	3	4	4	4	4	4	4	Senior	2	6	4	4	4	4	4	ANCLA	1	1	1	1	1	1	1	<p>3 vacant posts:</p> <ul style="list-style-type: none"> - ANCLA: Provisional start date of April 2022. - Chief post: currently going through the recruitment process. - Basic grade Galway: filled (closed). <p>Updated For: 14.12.2021</p>
Category	1	2	3	4	5	67	8																																			
Ass	1	1	1	1	1	1	1																																			
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Senior	2	6	4	4	4	4	4																																			
ANCLA	1	1	1	1	1	1	1																																			
10.	<p>A National School Hearing Screening ICT system is required to assure and operationally manage the school screening programme. This will identify future children who have developed a late onset / acquired hearing loss or are late entrants into Ireland. It can also be used monitor the prevalence of acquired / progressive loss in that age group.</p> <p>This is a national requirement and has been raised with National Governance group for screening, Dr Kevin Kelleher is Chair of group.</p>	<p>Closed</p> <p>· As this is a national issue, Gary Norman has raised same with the National Governance Group for Child Health Screening and Surveillance, which is chaired by Dr Kevin Kelleher – agreed at Incident Management Team meeting of 29.01.2019.</p> <p>Update: 11.02.2019</p>																																								

I trust this information is of assistance to you, but should you have any further queries please contact me.

Yours sincerely,

p.s Michelle Gan.

Mary Warde
Head of Primary Care
Galway, Mayo and Roscommon