



7th Feb. 2022

Deputy Peadar Tóibín,
Dáil Éireann,
Kildare Street,
Dublin 2

Issued via email to: peadar.toibin@oireachtas.ie

PQ Number: 1005/22

Question: To ask the Minister for Health if his attention has been drawn to issues with the HSE request a test website link; the nature of the issues reported by members of the public; and if he will make a statement on the matter.

Dear Deputy Tóibín,

I refer to the above Parliamentary Question which has been referred by the Minister for Health to the Health Service Executive for direct response.

We are aware that there were some technical issues with the online booking system that meant that some people experienced difficulty when they were trying to book a test in December. We apologise for any inconvenience that this may have caused people. The issues were resolved and the online booking system is currently operating as normal.

To note Covid-19 testing is one part of the strategy in relation to managing the pandemic. It is key that the public continue to follow Public Health guidance, such as hand hygiene, mask wearing and keeping socially distanced to help in the prevention of the spread of Covid-19.

I trust this information is of assistance.

Yours sincerely,

Damien McCallion
National Director
National Lead Test & Trace and Vaccination Programme