



20 Jan. 2022

Deputy Sorca Clarke,
Dáil Éireann,
Kildare Street,
Dublin 2

Issued via email to: sorca.clarke@oireachtas.ie

PQ Number: 1332/22

Question: To ask the Minister for Health if he will consider extending the available hours to access the HSE antigen online order form beyond the current 12 hours per day; and if he will make a statement on the matter.

Dear Deputy Clarke,

I refer to the above Parliamentary Question which has been referred by the Minister for Health to the Health Service Executive for direct response.

It was deemed appropriate that the antigen online order form opened from 8am to 8pm to align with the antigen distribution and logistics pathway, so that all orders placed on any given day are dispatched into the An Post network that evening for next day delivery.

We are continuously monitoring the daily demand and hourly flow of orders online, as well as feedback from our service users via HSE Live and 'Your Service, Your Say', with a view to extending the hours for the order form if required.

I trust this information is of assistance.

Yours sincerely,

Damien McCallion
National Director
National Lead Test & Trace and Vaccination Programme