



**Oifig an Cheannaire Oibríochtaí,**  
Na Seirbhísí Míchumais/An Rannán Cúram Sóisialta,  
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28<sup>th</sup> January 2022

Deputy Cian O'Callaghan,  
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Leinster House, Kildare Street,  
Dublin 2.  
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Dear Deputy O'Callaghan,

The Health Service Executive has been requested to reply directly to you in the context of the following parliamentary question, which was submitted to this department for response.

#### **PQ 2124/22**

*To ask the Minister for Health the number of persons waiting for disability assessment of needs appointments by CHO, LHO age and time waiting; and if he will make a statement on the matter.*

#### **HSE Response**

Since the Disability Act commenced in June 2007, the HSE has endeavoured to meet its legislative obligations under the Act. However, as a consequence of a High Court ruling of December 2009, the effect of which was to open eligibility to all children born after 1st June 2002, the number of children aged five and over, and in addition of school-going age, has risen steadily as a percentage of all applications received. At the end of 2011, the figure stood at 26%, while throughout 2021, this figure averaged 53%. This is a reflection that the AON process is an accumulative process in terms of numbers of children seeking access. However, it is acknowledged that the numbers of assessments overdue for completion remain high.

Activity for the year indicates that there has been significant progress in the number of Assessment of Need reports completed during the year, 8,353 by year end. This has led to a significant reduction in the total number of applications 'overdue for completion', which now stands at 1,793 (excluding those applications for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations).

#### **Applications overdue for completion (Table 1)**

| <b>CHO</b>    | <b>Total Overdue<sup>1</sup></b> | <b>Overdue/ Exceptional Circumstances<sup>2</sup></b> | <b>Overdue/ No Exceptional Circumstances</b> |
|---------------|----------------------------------|---|--|
| <b>AREA 1</b> | <b>36</b>                        | <b>9</b>  | <b>27</b>                                    |
| <b>AREA 2</b> | <b>21</b>                        | <b>1</b>  | <b>20</b>                                    |
| <b>AREA 3</b> | <b>37</b>                        | <b>21</b>   | <b>16</b>                                    |
| <b>AREA 4</b> | <b>711</b>                       | <b>56</b>   | <b>655</b>                                   |
| <b>AREA 5</b> | <b>90</b>                        | <b>10</b>   | <b>80</b>                                    |
| <b>AREA 6</b> | <b>65</b>                        | <b>5</b>  | <b>60</b>                                    |
| <b>AREA 7</b> | <b>176</b>                       | <b>0</b>  | <b>176</b>                                   |
| <b>AREA 8</b> | <b>203</b>                       | <b>9</b>  | <b>194</b>                                   |
| <b>AREA 9</b> | <b>647</b>                       | <b>82</b>   | <b>565</b>                                   |
| <b>Total</b>  | <b>1986</b>                      | <b>193</b>  | <b>1793</b>                                  |



<sup>1</sup>All assessment reports that were not completed within 6 months of application or within 3 months of Start Stage 2 and before the end of the quarter are included in this report.

<sup>2</sup>The number of Assessment Reports for which an extended time-frame was negotiated with the parent on the grounds of there being exceptional circumstances as provided for in paragraph 10 of the regulations. Consent to extension is only valid if agreed extension date has not already passed

Table 2 below breaks down the information by LHO area and length of time overdue. The age of persons awaiting an assessment of need is not collated.

### Applications overdue for completion (Table 2)

| CHO           | LHO                  | Overdue     | <1 month   | 1 - 3 Months | >3 Months   |
|---------------|----------------------|-------------|------------|--------------|-------------|
| <b>AREA 1</b> |                      | <b>36</b>   | <b>19</b>  | <b>7</b>     | <b>10</b>   |
|               | Cavan/Monaghan       | 5           | 5          | 0            | 0           |
|               | Donegal              | 27          | 10         | 7            | 10          |
|               | Sligo/Leitrim        | 4           | 4          | 0            | 0           |
| <b>AREA 2</b> |                      | <b>21</b>   | <b>14</b>  | <b>5</b>     | <b>2</b>    |
|               | Galway               | 19          | 14         | 4            | 1           |
|               | Mayo                 | 1           | 0          | 0            | 1           |
|               | Roscommon            | 1           | 0          | 1            | 0           |
| <b>AREA 3</b> |                      | <b>37</b>   | <b>1</b>   | <b>8</b>     | <b>28</b>   |
|               | Clare                | 6           | 1          | 1            | 4           |
|               | Limerick             | 27          | 0          | 7            | 20          |
|               | Tipperary N.R        | 4           | 0          | 0            | 4           |
| <b>AREA 4</b> |                      | <b>711</b>  | <b>78</b>  | <b>133</b>   | <b>500</b>  |
|               | Kerry                | 77          | 9          | 13           | 55          |
|               | Cork North           | 94          | 8          | 18           | 68          |
|               | Cork North Lee       | 322         | 35         | 54           | 233         |
|               | Cork South Lee       | 204         | 24         | 45           | 135         |
|               | Cork West            | 14          | 2          | 3            | 9           |
| <b>AREA 5</b> |                      | <b>90</b>   | <b>19</b>  | <b>22</b>    | <b>48</b>   |
|               | Carlow/Kilkenny      | 16          | 2          | 2            | 12          |
|               | Tipperary S.R        | 6           | 4          | 1            | 1           |
|               | Waterford            | 16          | 1          | 2            | 12          |
|               | Wexford              | 52          | 12         | 17           | 23          |
| <b>AREA 6</b> |                      | <b>65</b>   | <b>26</b>  | <b>21</b>    | <b>18</b>   |
|               | Dublin South East    | 6           | 2          | 1            | 3           |
|               | Dublin South         | 7           | 2          | 3            | 2           |
|               | Wicklow              | 52          | 22         | 17           | 13          |
| <b>AREA 7</b> |                      | <b>176</b>  | <b>19</b>  | <b>23</b>    | <b>134</b>  |
|               | Dublin South City    | 20          | 1          | 2            | 17          |
|               | Dublin South West    | 42          | 7          | 2            | 33          |
|               | Dublin West          | 54          | 7          | 7            | 40          |
|               | Kildare/West Wicklow | 60          | 4          | 12           | 44          |
| <b>AREA 8</b> |                      | <b>203</b>  | <b>63</b>  | <b>74</b>    | <b>66</b>   |
|               | Laois/Offaly         | 70          | 11         | 27           | 32          |
|               | Longford/Westmeath   | 8           | 4          | 3            | 1           |
|               | Louth                | 5           | 4          | 1            | 0           |
|               | Meath                | 120         | 44         | 43           | 33          |
| <b>AREA 9</b> |                      | <b>647</b>  | <b>116</b> | <b>180</b>   | <b>351</b>  |
|               | North Dublin         | 444         | 73         | 140          | 231         |
|               | Dublin North Centre  | 37          | 6          | 3            | 28          |
|               | North West Dublin    | 166         | 37         | 37           | 92          |
| <b>Total</b>  |                      | <b>1986</b> | <b>355</b> | <b>473</b>   | <b>1157</b> |

The increase in activity in 2021 can be attributed to the additional funding allocated to the AON process via Slaintecare. This has been utilised to provide additional assessments through a range of options including overtime for existing staff and private procurement. The total number of overdue AONs has reduced by 63% since this additional funding was allocated.

### **Standard Operating Procedure for AON**

An internal HSE review of the practice of implementation of Part 2 of the Act in 2016 confirmed anecdotal evidence that the approach to AON was not consistent across the country. It was apparent that practice varied widely across the 9 Community Health Organisation (CHO) areas as well as within CHO areas. While a large number of “Guidance Notes” regarding AON processes had been issued since 2007, there had been no nationally standardised or agreed definition of an Assessment of Need. This led to an inconsistent approach to assessment as well as inequity in terms of time afforded to ‘assessment’ versus ‘support or treatment’ interventions with children and their families.

To help address this situation, the HSE has implemented a Standard Operating Procedure (SOP) for the Assessment of Need process to ensure that;

- Children with disabilities and their families access appropriate assessment and intervention as quickly as possible.
- The approach to Assessment of Need is consistent across all areas.

In line with this procedure, Stage 2 of the Assessment of Need process comprises a Preliminary Team Assessment that will identify initial interventions and any further assessments that may be required. This preliminary assessment will usually be undertaken by a children’s disability service that are also tasked with delivering intervention. The Standard Operating Procedure provides an indicative timeframe for this assessment, however, the format for each assessment is a matter for the assessing clinicians and will be based on the information provided through the stage 1 desktop assessment. While not required by the Act, diagnostic assessments will continue to be provided, as appropriate, and these will be captured in the child’s Service Statement as part of the Assessment of Need process.

These changes are intended to alleviate the current situation where children in some parts of the country may wait a number of years before they can access an assessment. During this waiting period, they often have little or no access to intervention or support. It is intended that the changes in the SOP, particularly the new preliminary assessment, will facilitate children with disabilities to access assessment in a timelier fashion.

### **Overall Reform of Children’s Disability Services**

The implementation of the Progressing Disability Services for Children & Young People (PDS) programme is agreed Government and HSE policy. This policy supports the reconfiguration of children’s disability services to provide equitable, child and family centred services based on need rather than diagnosis. This aligns with the UN Convention on the Rights of People with Disabilities.

The Progressing Disability Services for Children and Young People (PDS) model addresses the previous inequity in service provision whereby there may have been an excellent service for some children and little or no service for others. This variance may have been linked to diagnosis, age group or geography. Under the PDS programme children’s disability services are changing from diagnosis based to needs based, so that all children with a disability or developmental delay have access to the right service based on their needs no matter where they live.

PDS is a significant change programme for the provision of services and supports for children from birth to 18 years of age, in line with Sláintecare and the Programme for Government, in order to:

- Provide a clear pathway and fairer access to services for all children with a disability
- Make the best use of available resources for the benefit of all children and their families
- Ensure effective teams are working in partnership with families and with education staff to support children with a disability to reach their full potential.

PDS aligns with two clear objectives of The Sláintecare Report to:



- Provide the majority of care at or as close to home as possible
- Create an integrated system of care with healthcare professionals working closely together.

The National Policy on Access to Services for Children & Young People with Disability & Developmental Delay ensures that children are directed to the appropriate service based on the complexity of their presenting needs rather than based on diagnosis. Many children with a disability who have support needs can be effectively supported within mainstream health services. This policy provides a single point of entry, signposting parents and referrers to the most appropriate service (Primary Care for non-complex functional difficulties and Children's Disability Network Teams for complex functional difficulties).

### **Children's Disability Network Teams (CDNTs)**

91 Children's Disability Networks (CDN) are aligned to 96 Community Healthcare Networks (CHNs) across the country and each Children's Disability Network has one CDNT providing services and supports for children aged from birth to 18 years of age. Early Intervention Teams and School Age Teams previously in place have reconfigured into 0-18 CDNTs. Every child across the country with complex needs arising from their disability now has access to a Children's Disability Network Team.

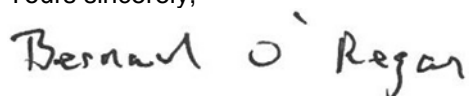
CDNTs are teams of health and social care professionals, including nursing, occupational therapy, psychology, physiotherapy, speech and language therapy, social work and others. The team works closely together in a family centred model, focusing on the child's and family's own priorities. Every child with complex needs has access to a team, regardless of the nature of their disability, where they live, or the school they attend.

Children and their families have access to the full range of services and supports of the CDNT according to their individual needs. This includes universal, targeted and specialist supports, such as individual therapeutic intervention and access to specialist consultation and assessment when needed. Supports will be provided as is feasible in the child's natural environments - their home, school and community.

The first step for all areas has been the reconfiguration of existing staff resources into CDNTs. The staffing mix available in each area is influenced by the historical development of services. For example, some areas may have had a significant number of nurses available for reconfiguration, others may have family support workers or early educators.

Since 2019, 285 development posts have been allocated to children's disability services across the country. This includes 100 posts allocated under the HSE National Service Plan 2021. 185 development posts were allocated to children's disability services across the country in 2021. These posts have been assigned based on a number of factors, including the existing ratio of staff to the number of children with disabilities in each area. The distribution of 2022 development posts is currently being finalised.

Yours sincerely,



**Bernard O'Regan**  
**Head of Operations - Disability Services,**  
**Community Operations**