



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Oifig um Cheannasaí Seirbhíse do Chúram Príomhúil
Cúram Sláinte Phobail FSS an Mheán Iarthair
Ascaill Bhaile Choimín,
Páirc Gnó an Ráithín, Ráithín
Luimneach
Teil: 061 483722

Office of the Head of Service for Primary Care
HSE Mid West Community Healthcare
Ballycummin Ave, Raheen Business Park, Raheen,
Limerick
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4th February 2022

Deputy Violet-Anne Wynne
Dáil Éireann
Leinster House
Kildare St.
Dublin 2

Re.: PQ 3367/22 “To ask the Minister for Health the number of hours provided at each location in Co. Clare in which ShannonDoc services operate in each of the years 2017 – 2021 in tabular form”.

Dear Deputy Wynne,

The Health Service Executive has been requested to reply directly to you in regard to your parliamentary question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Please find below an outline in tabular form of the hours of operation and location of ShannonDoc treatment centres in the years 2017 to 2021 inclusive as requested.

Further to the outline below, I can advise that ShannonDoc services in Shannon, Co. Clare are provided from Shannon Health Centre. ShannonDoc services at the Health Centre were temporarily suspended while the Health Centre was used as a Covid 19 Assessment Hub. In late 2020 and early 2021, ShannonDoc gradually restored services on a phased basis in Shannon Health Centre.

In March 2020, due to the Covid 19 pandemic, ShannonDoc introduced a consolidated model of service which operated from two treatment centres in Co. Clare at Ennis and Miltown Malbay. These changes were necessary to protect the General Practitioners (GPs), frontline staff and patients while ensuring the service was maintained to patients throughout the Mid-West area during the pandemic.

I can also advise that it is expected that services in Kilrush and Ennistymon will be operational from Q2 2022 as the Covid 19 restrictions are eased. ShannonDoc services in Kilrush were provided from a HSE Elderly Residential Care facility. This facility has not been available to ShannonDoc since 2020 and is no longer a viable location due to changes required as a result of the Covid 19 pandemic. Alternative accommodation arrangements are being put in place from the Kilrush Health Centre, Kilrush, Co. Clare.

I trust this information addresses the issues raised in your representation.

Yours sincerely,


P.P. Margaret Costello
Head of Service
Primary Care

ShannonDoc Schedule in Co. Clare: 2017 – 2021 (PQ 3367/22)

***Doctors may not be on site at all times, but there is a doctor on duty available to see patients when and if required.**

Year	Treatment Centre	Operating Hours - Midweek	Operating Hours – Weekends & Public Holidays
2021	Ennis	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Shannon *	6 p.m. – 11 p.m.	9 a.m. – 10 p.m.
	Miltown Malbay *	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)

Year	Treatment Centre	Operating Hours - Midweek	Operating Hours – Weekends & Public Holidays
2020	Ennis	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Shannon*	6 p.m. – 11 p.m.	9 a.m. – 10 p.m.
	Miltown Malbay*	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Kilrush (Q1 2020)*		9 a.m. – 7 p.m. Weekends and Public Holidays
	Ennistymon (Q1 2020)*		9 a.m. – 7 p.m. Weekends and Public Holidays
	Killaloe (Q1 2020)*		2 p.m. – 8 p.m. Weekends and Public Holidays

Year	Treatment Centre	Operating Hours - Midweek	Operating Hours – Weekends & Public Holidays
2019	Ennis	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Shannon*	6 p.m. – 11 p.m.	9 a.m. – 10 p.m.
	Miltown Malbay*	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Kilrush*		9 a.m. – 7 p.m. Weekends and Public Holidays
	Ennistymon *		9 a.m. – 7 p.m. Weekends and Public Holidays
	Killaloe*		2 p.m. – 8 p.m. Weekends and Public Holidays

Year	Treatment Centre	Operating Hours - Midweek	Operating Hours – Weekends & Public Holidays
2018	Ennis	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Shannon*	6 p.m. – 11 p.m.	9 a.m. – 10 p.m.
	Miltown Malbay*	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Kilrush*		9 a.m. – 7 p.m. Weekends and Public Holidays
	Ennistymon *		9 a.m. – 7 p.m. Weekends and Public Holidays
	Killaloe*		2 p.m. – 8 p.m. Weekends and Public Holidays

Year	Treatment Centre	Operating Hours - Midweek	Operating Hours – Weekends & Public Holidays
2017	Ennis	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Shannon*	6 p.m. – 11 p.m.	9 a.m. – 10 p.m.
	Miltown Malbay*	6 p.m. – 8 a.m.	6 p.m. Friday – 8 a.m. Monday (9 a.m. on Bank Holidays) Bank Holidays (incl. Good Friday & Christmas Eve 9 a.m. – 8 a.m.)
	Kilrush*		9 a.m. – 7 p.m. Weekends and Public Holidays
	Ennistymon *		9 a.m. – 7 p.m. Weekends and Public Holidays
	Killaloe*		2 p.m. – 8 p.m. Weekends and Public Holidays