



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive

Oifig um Cheannasaí Seirbhíse do Chúram Príomhúil
Cúram Sláinte Phobail FSS an Mheán Iarthair
Ascaill Bhaile Choimín,
Páirc Gnó an Ráithín, Ráithín
Luimneach
Teil: 061 483722

Office of the Head of Service for Primary Care
HSE Mid West Community Healthcare
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4th February 2022

Deputy Violet-Anne Wynne
Dáil Éireann
Leinster House
Kildare St., Dublin 2

Re.: PQ 3369/22 “To ask the Minister for Health the breakdown of in-person home visits and virtual consultations provided through each of the locations in Co. Clare in which ShannonDoc services operate in each of the years 2017 and 2021 in tabular form”.

Dear Deputy Wynne,

The Health Service Executive has been requested to reply directly to you in regard to your parliamentary question which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Please see below table outlining the schedule of ShannonDoc patient numbers which gives the breakdown down by in person treatment centre consultations, in person home visit consultations and virtual consultations for the years 2017 to 2021 incl. as requested.

Doctor consultations - Co. Clare	2021	2020	2019	2018	2017
Virtual doctors consultations - Co. Clare	12,026	9,113	1,307	1,493	1,619
In person home visit doctor consultations - Co. Clare	848	938	1,960	2,117	2,264
In person treatment centre doctors consultations - Co. Clare					
Ennis / Shannon	6,063	6,212			
Ennis			11,665	10,649	11,317
Shannon			4,229	3,797	3,636
West Clare (Mobile doc, Miltown Malbay, Ennistymon, Kilrush)	1,282	1,891			
Miltown Malbay			2,729	2,449	2,459
Kilrush			1,519	1,583	1,571
Ennistymon			1,549	1,561	1,665
Killaloe			401	334	963
Total in person treatment centre doctors consultations - Co. Clare	7,345	8,103	22,092	20,373	21,611
Total doctors consultations - Co. Clare	20,219	18,154	25,359	23,983	25,494

In relation to the above breakdown, ShannonDoc have consolidated the in person treatment centre statistics for 2020 and 2021 for Ennis and Shannon Treatment Centres and for all of West and North Clare.

ShannonDoc have advised that virtual doctor consultations include all patients treated by a doctor based in Co. Clare and would typically relate to patients residing in Co. Clare. However, from time to time patients from Co. Clare may receive a virtual doctor consultation in their own home, these patients are not included in the table above. I trust this information addresses the issues raised in your representation.

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Yours sincerely,



Margaret Costello
Head of Service
Primary Care