



Office of Head of Service Health & Wellbeing

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03/02/2022

Deputy John Brady T.D.
Dail Eireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 62939/21

"To ask the Minister for Health the reason there is no walk in service for the civil registration service in County Wicklow; and if he will make a statement on the matter." – John Brady

Dear Deputy Brady,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question (PQ 62939/21), which you submitted to the Minister for Health for response.

The Civil Registration Service has moved from a walk in service to an appointments based system.

Our immediate priority is to increase the availability of appointments across the service, and especially in the Wicklow area, by recruiting additional staff. New staff will be in post by the end of February 2022.

We will also be rolling out an online appointments booking system to provide service users with clear visibility of the available appointments and to allow them to select a time/date that suits them.

Once the new staff are in post, we will reinstate some walk in services for urgent cases only.

I trust this information is of assistance to you.

Yours sincerely,

Mary P. FitzPatrick

General Manager, Health & Wellbeing