



Ceannasaí Seirbhíse
Seirbhísí do Dhaoine Scothaosta

An Sean Ionad Sláinte, Sráid an Bhiocáire,
Tuaim, Co. na Gaillimhe H54H028

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1st February 2022

Catherine Connolly
Lenister House
Dáil Eireann
Kildare Street
Dublin 2

REF: PQ 63070/21 - Service Providers Galway.

Dear Deputy Connolly,

I refer to your recent correspondence, with reference PQ 63070/21 in relation to Galway Home Support Service Providers. The HSE has been requested to reply directly to you on this matter. The following response outlines the position.

Home Support across CHO2 including Galway is provided directly by HSE carers and indirectly by Private Providers. The HSE and the Private Providers providing Home Support Services in Galway on behalf of the HSE have a signed Service Level Arrangement in place. CHO2 Home Support operate in line with the Tender 2018 Operation Guidance and Specifications. The total indirect hours provided by Private Providers in 2020 in Galway is 732,921. The total indirect hours provided by Private Providers in 2021 in Galway is 898,554.

I trust that this response has clarified the matter that you have raised in this instance.

Yours sincerely,

Shannon Glynn
Head of Service
Older People's Services
Community Healthcare West