



19<sup>th</sup> July 2022

Deputy David Cullinane,  
Dáil Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

Dear Deputy Cullinane,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the following Parliamentary Question, which was submitted to this Department for response.

**PQ 35374/22**

**To ask the Minister for Health the number of home care and home help hours funded in 2021 and if he will make a statement on the matter.**

**PQ 35375/22**

**To ask the Minister for Health the number of home care and home help hours delivered in 2021; broken down by provider and by home help category; and if he will make a statement on the matter.**

The Home Support Service is funded by Government to deliver a volume of service each year as approved in the HSE National Service Plan. It is a non-statutory service and access to the current service is based on assessment of the person's needs by the HSE and having regard to the available resources and the competing demands for the services from those people with assessed needs.

NSP 2021 provided for the following: -

- 23.67m home support hours to be delivered to 55,675 people by year end, inclusive of an additional 5m hours funded under the Winter Plan 2020/2021
- 230,000 hours to be delivered as part of the Home Support Pilot Scheme to commence in 2021 and
- 360,000 home support hours provided to 235 people under the Intensive Home Support Scheme

Despite the significant level of service provision, the demand for Home Support, and its importance as an alternative service to long stay care, has grown considerably over the past number of years. Similarly, the type of Home Support that is now required to meet the needs of the population is a more person-centred personal care model.

Home Support activity data shows that as at the end of December 2021, 20.463m hours were delivered nationally to 55,043 people, Please note that data requested in relation to the number of hours provided by each provider, and home help category, is not currently collated nationally. While this information may be available locally, would take considerable resources to collect same. In that regard, please see Appendix 1 below for a breakdown of Home Support activity by CHO, as at end of Dec 2021.

A joint work programme between the Department of Health and HSE, for the design and development of the new statutory Home Support Scheme and regulation, is underway with the Department of Health leading out on a detailed process to determine the future model of service delivery in Ireland, to reform how we meet the ongoing and evolving care needs of eligible adults 18 and over. Developing a new statutory scheme will be an important

step in ensuring that the system operates in a consistent and fair manner for all those who need home support services.

Yours sincerely,

A handwritten signature in cursive script that reads "Sandra Broderick". The signature is written in black ink on a light-colored background. Below the signature is a short horizontal line.

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**Sandra Broderick**  
**Assistant National Director**  
**Community Operations**  
**Services for Older People**

## Appendix 1 – Home Support Activity Dec 2021

CHO Summary YTD	Target YTD	Hours Delivered
		Total
CHO 1	2,346,320	2,007,795
CHO 2	2,552,320	2,331,668
CHO 3	1,918,520	1,714,615
CHO 4	3,562,200	2,827,151
CHO 5	2,696,460	1,908,419
CHO 6	1,988,780	1,915,971
CHO 7	2,900,500	2,310,477
CHO 8	2,420,320	2,115,276
CHO 9	3,284,580	3,331,843
<b>National Total</b>	<b>23,670,000</b>	<b>20,463,216</b>