

27^h July, 2022

Alan Dillon, T.D.
Dáil Eireann
Kildare Street
Dublin 2

Ref: PQ ref 37655/22 - Challenges in the delivery of Home Support Services in Co. Mayo

Dear Deputy Dillon,

I refer to PQ ref 37655/22 uploaded on the PAD System on 8th July, 2022 due for response on 25th July, 2022 regarding representations that you have received in respect of the Challenges in the delivery of Home Support services in Co. Mayo. The HSE has been requested to reply directly to you on this matter. The following response outlines the position.

I wish to confirm the main challenge in respect to the provision of Home Support services in Co. Mayo and indeed throughout the country is lack of Health Care Support Assistants (HCSA's).

The HSE have run a recruitment campaign for Health Care Support Assistants across Community Healthcare West (CHW). This led to the appointment of 30 new HCSA's with an additional 6 HCSA's taking up positions in July and August across CHW. However, please note there are still a number of vacancies in Mayo and Galway.

In total 30 applicants applied for the positions in Mayo, even though the campaign was widely advertised in local radio stations and newspapers.

In addition, the HSE tendered Service Providers are also finding it extremely challenging to recruit HCSA's hence they do not have capacity to take on additional clients who are approved for Home Support service.

I trust this response clarifies the matter you have raised in this instance.

Yours sincerely,



Shannon Glynn
Head of Service
Older Peoples Service
Community Healthcare West