



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

Rivers Building, Tallaght Cross
Tallaght, Dublin, D24 XNP2

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Ref: WM/PQ's/220726

26th July 2022

Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

PQ37022/22

To ask the Minister for Health the National Ambulance response times for omega, delta and echo callouts for May and June 2022 relative to relevant HIQA standards; and if he will make a statement on the matter. -David Cullinane

PQ39349/22

To ask the Minister for Health the average response time of National Ambulance Service category 1 echo calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for an echo call broken down by month in tabular form; and if he will make a statement on the matter. - David Cullinane

PQ39352/22

To ask the Minister for Health the average response time of National Ambulance Service category 2 bravo calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for a bravo call broken down by month in tabular form; and if he will make a statement on the matter. -David Cullinane

PQ39353/22

To ask the Minister for Health the average response time of National Ambulance Service category 2 alpha calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for an alpha call broken down by month in tabular form; and if he will make a statement on the matter. -David Cullinane

PQ39347/22

To ask the Minister for Health the number of calls that the National Ambulance Service responded to in 2021 and to the end of June 2022 broken down by call type as in echo, delta, charlie, bravo, alpha and omega in tabular form; and if he will make a statement on the matter. -David Cullinane

PQ39350/22

To ask the Minister for Health the average response time of National Ambulance Service category 1 delta calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for a delta call broken down by month in tabular form; and if he will make a statement on the matter. -David Cullinane

PQ39351/22

To ask the Minister for Health the average response time of National Ambulance Service category 2 charlie calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for a charlie call broken down by month in tabular form; and if he will make a statement on the matter. -David Cullinane





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PQ39354/22

To ask the Minister for Health the average response time of National Ambulance Service category 2 omega calls in 2021 and to the end of June 2022; the average call wait time as a percentage of the key results indicators for an omega call broken down by month in tabular form; and if he will make a statement on the matter. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

As you are aware NAS report monthly on Echo and Delta call activity, category 1 (– life threatening – cardiac or respiratory arrest or life threatening other than cardiac or respiratory arrest) calls on as per Health Information and Quality Authority (HIQA) recommendations. We do not publish reports on category 2 or 3 calls.

Please see the spreadsheet enclosed in relation to the number of calls for AS1 – 112/ 999 emergency and urgent calls AS2 - Urgent calls received from a general practitioner or other medical sources, average response time in 2021 to June 2022 and percentages of Echo and Delta incidents responded to in 18minutes 59 seconds or less.

I trust this information is of assistance.

Yours sincerely

William Merriman
Deputy Director
National Ambulance Service





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Total AS1 & AS2 Calls

	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
National	32,017	24,639	27,113	28,106	29,562	30,747	32,887	32,015	31,541	31,807	30,012	33,511
North Leinster	10,195	8,229	9,072	9,264	9,802	9,823	10,032	9,938	9,860	10,028	10,273	10,725
Dublin Fire Brigade	6,220	5,486	6,050	6,233	6,446	6,831	7,228	6,962	6,802	7,206	6,738	7,042
South	7,350	5,315	5,956	6,253	6,572	6,867	7,250	7,230	7,080	6,911	6,872	7,418
West	8,252	5,609	6,035	6,356	6,742	7,226	8,377	7,885	7,799	7,661	7,383	8,326

	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22
National	31,412	29,371	33,619	31,467	32,905	32,161
North Leinster	10,672	9,653	11,008	10,043	10,582	10,151
Dublin Fire Brigade	6,492	6,239	6,955	6,842	7,102	6,884
South	6,930	6,533	7,485	7,036	7,285	7,205
West	7,318	6,946	8,171	7,546	7,936	7,921

Average Response Category 1 Average response times (hh:mm)

2021

EAST	00:19
MIDLANDS	00:25
MID-WEST	00:22
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:28
SOUTHERN	00:26
WEST	00:24

2022 Jan - June

EAST	00:21
MIDLANDS	00:28
MID-WEST	00:23
NORTH EAST	00:23
NORTH WEST	00:21
SOUTH EAST	00:31
SOUTHERN	00:30
WEST	00:24



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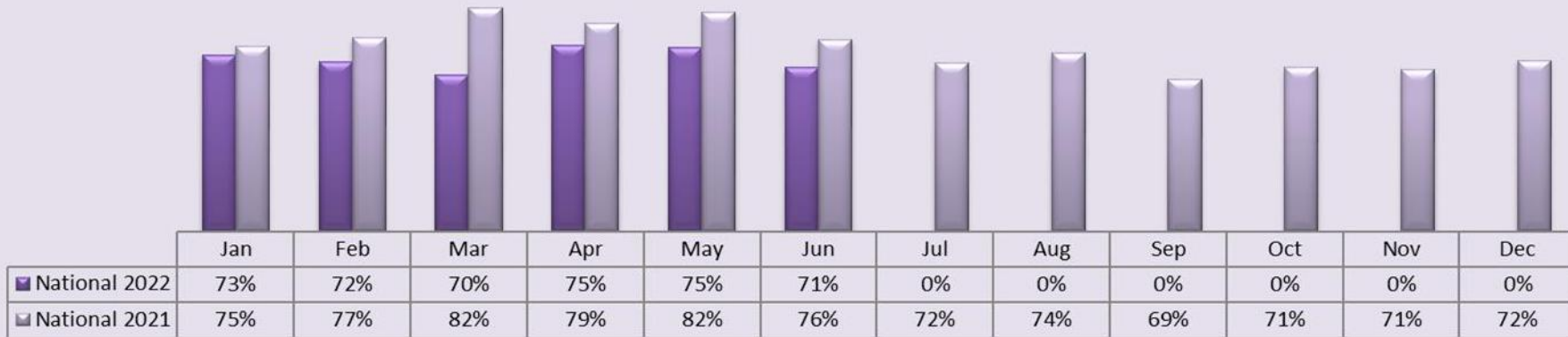
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Percentages

National % of Clinical Status 1 ECHO incidents responded to within 18 minutes and 59 seconds or less





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National % of Clinical Status 1 DELTA incidents responded to within 18 minutes and 59 seconds or less

