



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
Thamhlachta, Tamhlacht,
Baile Átha Cliath D24 XNP2

Office of the Director
National Ambulance Service

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Ref: WM/PQ's/220802

2 August 2022

Deputy Pdraig O'Sullivan TD
Dáil Éireann
Leinster House
Dublin 2

PQ 40181/22

To ask the Minister for Health the in-vehicle navigation system that is used by the HSE (details supplied); if the system has been assessed for accuracy; and if he will make a statement on the matter.

Dear Deputy O'Sullivan,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Questions, which you submitted to the Minister for Health for response.

The MDT (Mobile Data terminal) was part of the CAD (Computer Aided Dispatch) system procurement process for the National Ambulance Service. Integral to the MDT solution was a pilot phase consisting of 34 vehicles based in the south west region. Throughout this period rigorous testing, performance reviews and Site Acceptance Testing was completed prior to extending the devices out to the emergency fleet in 2017.

The MDT allows crews to login for their shifts and receive messages from the National Emergency Control Centre. When an emergency is assigned to a crew, the details of the call are sent to the device where the crew interact with the MDT to acknowledge they are responding to the assigned call. Once the crew go mobile the device automatically functions as a SATNAV which assists the crew in getting to the incident.

MDT's are serviced every 12 months and during this process the MDT's receive the latest system & mapping software. Any MDT that becomes faulty will be serviced by an engineer and will either be remedied or replaced during that visit.

MDT's are equipped with GPS which provides location status of each Emergency Ambulance. This information is communicated to the CAD enabling a Dispatcher to deploy the nearest available appropriate resource to incidents.

I trust this information is of assistance.





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Yours sincerely

William Merriman
Deputy Director
National Ambulance Service

