



Oifig anStiúrthóir  
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar  
Thamhlachta, Tamhlacht,  
Baile Átha Cliath D24 XNP2

Office of the Director  
National Ambulance Service

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Ref: WM/PQ/220810

3<sup>rd</sup> August 2022

Deputy Malcolm Noonan TD  
Dáil Éireann  
Leinster House  
Dublin 2

PQ40424/22

To ask the Minister for Health if his attention has been drawn to the lengthy response times by the National Ambulance Service in Carlow; the actions that will be taken to increase the resources of the National Ambulance Service in Carlow; and if he will make a statement on the matter.

Dear Deputy Noonan,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Each year the level of demand for NAS services is growing. A key target in the HSE's National Service Plan 2022 is that the majority of ambulance calls to life threatening incidents (ECHO and DELTA calls) are responded to in 18 minutes and 59 seconds or less.

Every day, NAS deploys approximately 160-180 emergency ambulances, an average of 22 rapid response vehicles and in excess of 50 officer response vehicles operating from over 100 locations around the country, i.e. everywhere in the Republic of Ireland. All emergency ambulances are on duty, there are no on call arrangements.

NAS operational areas are divided into three regions, North Leinster, West and South.

The South Division is composed of the following regions:

- South East counties are; Carlow, Kilkenny, Tipperary (South), Waterford and Wexford.
- Southern counties are; Cork and Kerry.

All NAS resources are dispatched to calls across the country from the National Emergency Operations Centre (NECO) on a nearest available (to the incident) basis and not on a county boundary basis.

Please be advised that the present roster in Carlow is a 15 person roster. NAS have been approved to increase that number to an 18 person roster which will come into effect in early September 2022. This new roster will increase our service level provision on a 24 hour basis over a seven day period.

I trust this information is of assistance to you.

Yours Sincerely





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