

**Office of Head of Service – Older People's
Services**

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8th July, 2022

Catherine Connolly, T.D.
Dáil Eireann
Kildare Street
Dublin 2

Ref: PQ ref 30094/22 – Galway Home Support Waiting Lists

Dear Deputy Connolly,

I refer to PQ Ref 30094/22 uploaded on the PAD System on 7th June 2022 due for response on 27th June 2022, regarding persons on waiting lists for home support in Galway city and county. Please accept my apologies for the delay in my response. The HSE has been requested to reply directly to you on this matter.

The following outline the current situation in respect of Home Support waiting lists for Galway.

Waiting list:

	0-3 months	3-6 months	6-9 months	9-12 months	12-18 Months	18-24 Months	Total
New Service	26	16	18	6	2	3	71
Additional Service	33	35	29	26	5	1	129

The reason for the above waiting lists is the significant shortage of Health Care Support Assistant across Community Healthcare West (CHW). This is not only an issue within CHW but one that is national. The HSE will continue to endeavor to source additional HCSA's to provide Home Support Services.

I trust this response clarifies the matter you have raised in this instance.

Yours sincerely,



Shannon Glynn
Head of Service
Older Peoples Service
Community Healthcare West