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5thth July 2022

Deputy David Cullinane,
Dáil Éireann,
Leinster House,
Kildare Street,
Dublin 2.

PQ 31692/22 - To ask the Minister for Health the number of community care cancellations in January, February, March, April and May 2022, broken down by month and by CHO in tabular form; and if he will make a statement on the matter.

-David Cullinane

Dear Deputy Cullinane,

The Health Service Executive (HSE) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for response.

Community Services ability to collect detailed wait list information is hindered by a lack of ICT systems in Community Services, this significantly compromises our ability to track and report on activity. The reported activity metric for services is the numbers seen and the numbers waiting. The only data collected nationally on cancelled appointments by Community Healthcare is for the Child & Adolescent Mental Health Service.

It should be noted that a Cancelled appointment is a planned appointment cancelled by the service user within sufficient time as to allow the appointment be offered to another service user, and a Did Not Attend (DNA) is defined as a planned appointment not attended by the service user, this does not include appointments cancelled by the clinician.

The table below shows the number of Appointments Offered (Attended & DNA), Attended, DNA & Cancelled to end of May 2022.

I trust this information is of assistance to you.

Yours sincerely,

Yvonne O'Neill,
National Director,
Community Operations

	Appointments (Attended & DNA excluding Cancelled)	Attended appointments	DNA appointments	Cancelled appointments
National Total	107,695	99,385	8,310	12,166
CHO 1	12,504	11,283	1,221	954
CHO 2	16,494	15,734	760	1,182
CHO 3	5,657	5,282	375	440
CHO 4	13,511	12,811	700	1,164
CHO 5	7,344	6,372	972	713
CHO 6	13,898	12,779	1,119	2,840
CHO 7	12,941	11,826	1,115	1,933
CHO 8	14,454	13,374	1,080	1,489
CHO 9	10,892	9,924	968	1,451