



Office of the Assistant National Director  
Change Planning and Delivery  
Disability and Mental Health Services  
Email: [brianj.higgins@hse.ie](mailto:brianj.higgins@hse.ie)

Deputy Mark Ward,  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

6<sup>th</sup> July 2022

**PQ Number: 32536/22**

**PQ Question: To ask the Minister for Health if he will provide details of the make-up of a crisis resolution team; and if he will make a statement on the matter. Mark Ward**

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Dear Deputy Ward,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Under the HSE Corporate Plan 2020-2023, and in line with Recommendations 24 and 40 of Sharing the Vision: A Mental Health Policy for Everyone 2020, HSE Mental Health will develop, implement and evaluate a pilot model of crisis resolution services; incorporating crisis resolution teams and cafes to offer an alternative response to inpatient admission, when appropriate.

Crisis Resolution Services will form an integral part of the Service User Journey, working in tandem with existing services to provide an integrated 24/7 multi-agency mental health crisis de-escalating service. HSE Mental Health has committed to a programme of work to inform the development of Crisis Resolution Services on a phased basis:

- The development of a pilot Model of Care for Crisis Resolution Services (2022)
- Pilot testing and implementation of Crisis Resolution Services across a number of sites, incorporating a rural/urban mix (2022-2024)
- Monitoring and evaluation of pilot site implementation (2022-2024)
- Monitoring and evaluation of key outcomes for service users, families and carers

A phased approach to the development of Crisis Resolution Services will provide the opportunity to test and learn across pilot sites, and provide the evidence required to inform service planning into the future.

For the purposes of implementing the pilot, the Crisis Resolution Team will have a multi-disciplinary team of 10 WTEs to support a population catchment of 100,000-120,000. The team will consist of Consultant



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Psychiatrist, Senior Registrar, Nursing team to include - CNM3/CNSs/ANP, Senior Psychologist, Senior Social Worker, Senior Occupational Therapist and Admin Grade IV.

I trust this information is of assistance to you. Please do not hesitate to contact me if you have any further queries.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'B. Higgins', with a long horizontal line extending to the right.

**Brian J. Higgins**  
**Assistant National Director:**  
**Change Planning and Delivery – Disability and Mental Health Services**