



Oifig anStiúrthóir
An tSeirbhís Náisiúnta,

Foirgneamh Aibhneacha, Crosbhóthar
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3rd March 2022

Deputy Thomas Gould TD
Dáil Éireann
Leinster House
Dublin 2

PQ11523/22 To ask the Minister for Health the average response time for ambulances in Ballincollig, County Cork. -Thomas Gould

Dear Deputy Carey,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Each year the level of demand for NAS services is growing. A key target in the HSE's National Service Plan 2022 is that the majority of ambulance calls to life threatening incidents (ECHO and DELTA calls) are responded to in 18 minutes and 59 seconds or less.

Every day, NAS deploys approximately 160-180 emergency ambulances, an average of 22 rapid response vehicles and in excess of 50 officer response vehicles operating from over 100 locations around the country, i.e. everywhere in the Republic of Ireland. All emergency ambulances are on duty, there are no on call arrangements.

NAS operational areas are divided into three regions, North Leinster, West and South.

The South Division is composed of the following regions:

- South East counties are; Carlow, Kilkenny, Tipperary (South), Waterford and Wexford.
- Southern counties are; Cork and Kerry.

All NAS resources are dispatched to calls across the country from the National Emergency Operations Centre (NECO) on a nearest available (to the incident) basis and not on a county boundary basis. As you may be aware the NAS does not report on a county by county basis but on a regional basis.

As such, please find below table with the Average Response times Jan to Dec 2019-2021 by Region – South for Category 1 (Echo & Delta) calls

	2019	2020	2021
Southern	00:18	00:20	00:26
South East	00:21	00:22	00:28

I hope the information provided is helpful.

Yours sincerely

William Merriman
Deputy Director
National Ambulance Service

